
Appendix I – Acronyms

API	Application Programming Interface
ARPA	American Rescue Plan Act
CARES	Coronavirus Aid, Relief, and Economic Security
CEO	Chief Evaluation Office
CFO	Chief Financial Officer
CX	Customer experience
DOL	Department of Labor
DOL-OIG	Department of Labor, Office of Inspector General
ES	Employment Service
ETA	Employment and Training Administration
FPUC	Federal Pandemic Unemployment Compensation
FRA	Fiscal Responsibility Act of 2023
FUTA	Federal Unemployment Tax Act
FY	Fiscal Year
GAO	Government Accountability Office
GSA	General Services Administration
ICON	Interstate Connection Network
ID	Identity
IDH	Integrity Data Hub
IT	Information technology
ITSC	Information Technology Support Center
IUR	Insured Unemployment Rate
MEUC	Mixed Earners Unemployment Compensation
NASWA	National Association of State Workforce Agencies
NDNH	National Directory of New Hires
OUI	Office of Unemployment Insurance
OUIIM	Office of Unemployment Insurance Modernization
PEUC	Pandemic Emergency Unemployment Compensation
PUA	Pandemic Unemployment Assistance
PUPS	Prisoner Update Processing System

RESEA	Reemployment Services and Eligibility Assessments
RJM	Resource Justification Model
RPA	Robotic Process Automation
SIDES	State Information Data Exchange System
SSA	Social Security Act
STC	Short-Time Compensation
TOP	Treasury Offset Program
UC	Unemployment compensation
UI	Unemployment insurance
UIPL	Unemployment Insurance Program Letter
WIOA	Workforce Innovation and Opportunity Act