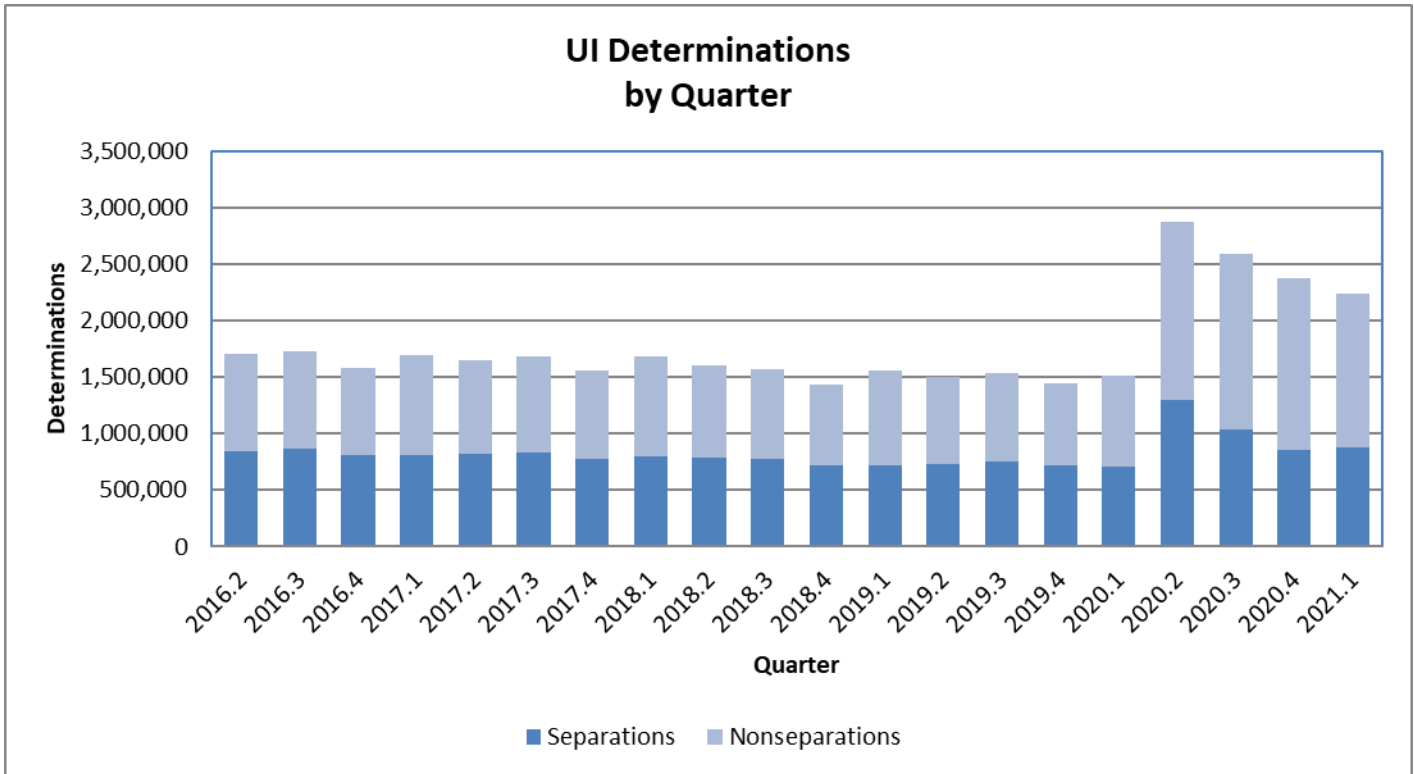


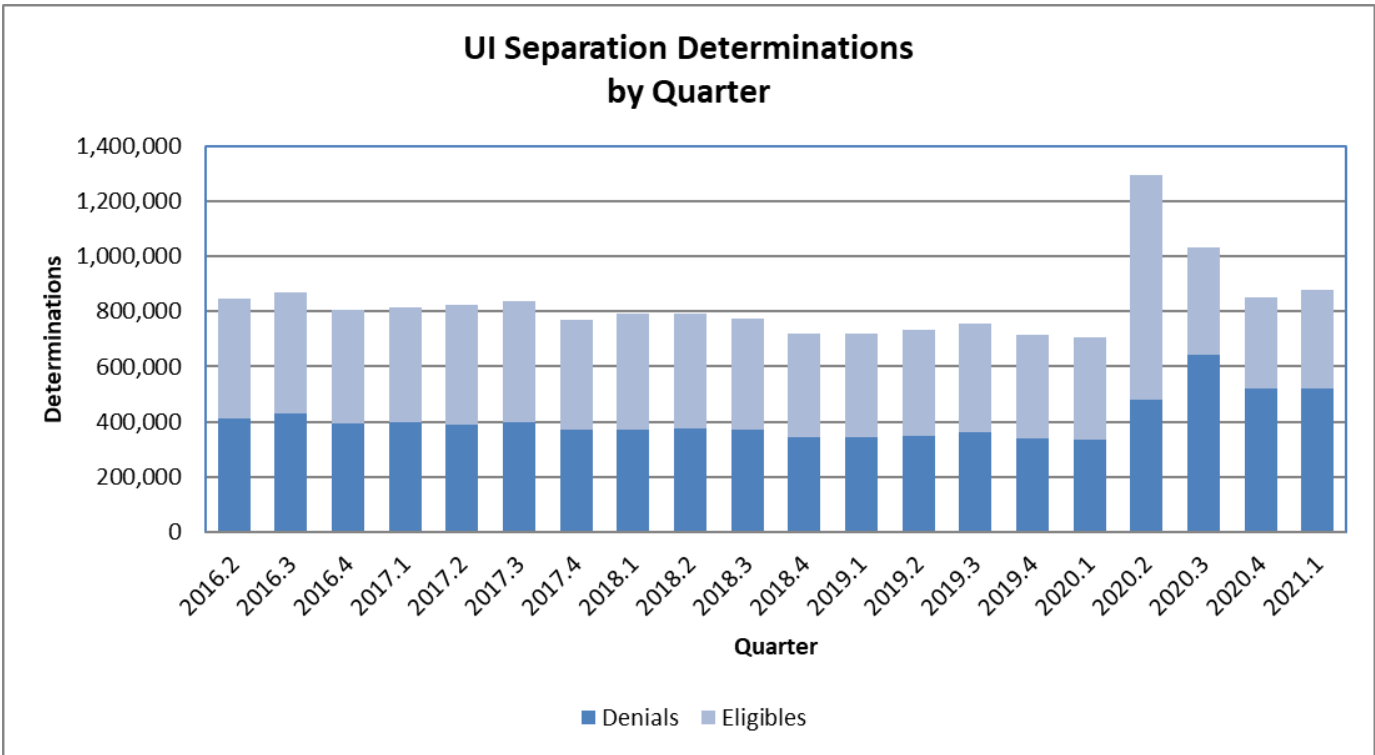
# Unemployment Insurance (UI) Nonmonetary Determinations

1<sup>st</sup> Quarter of 2021

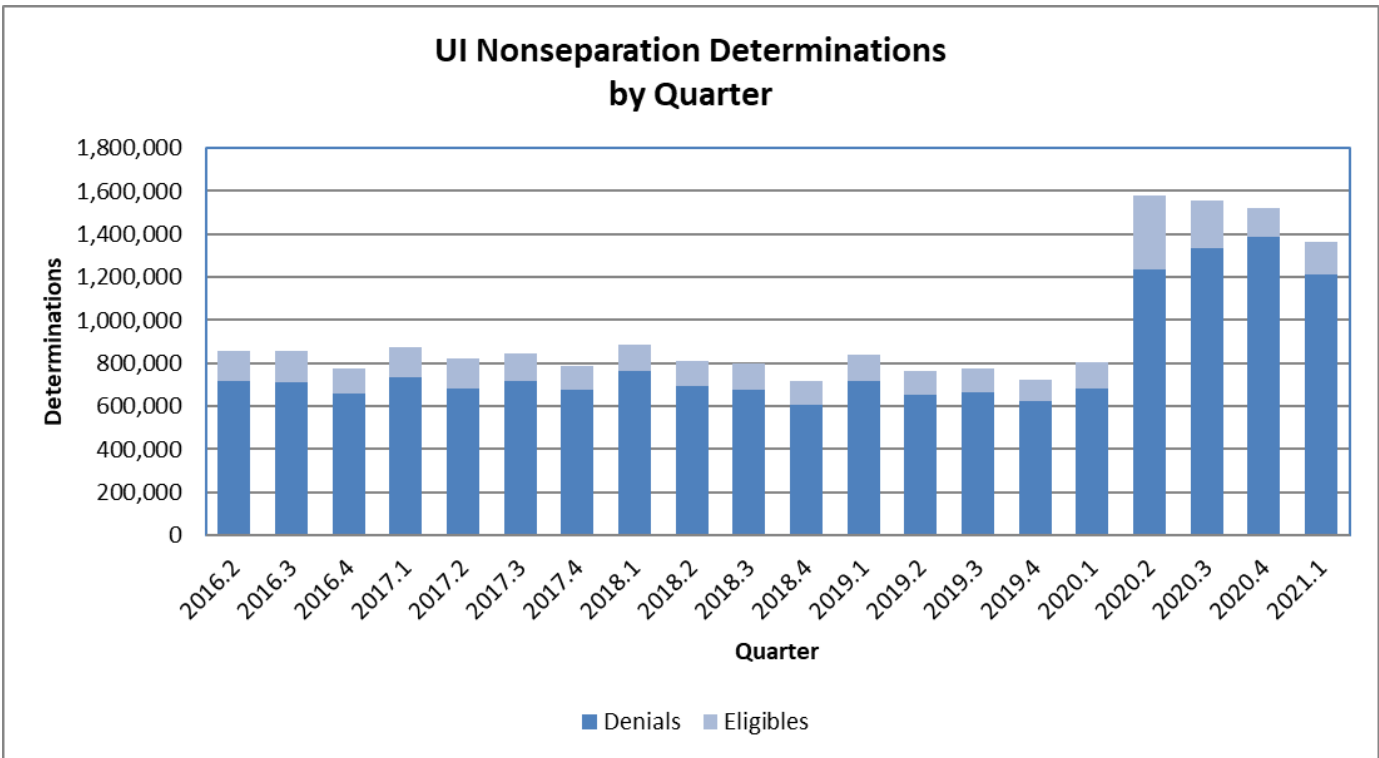
## Workload



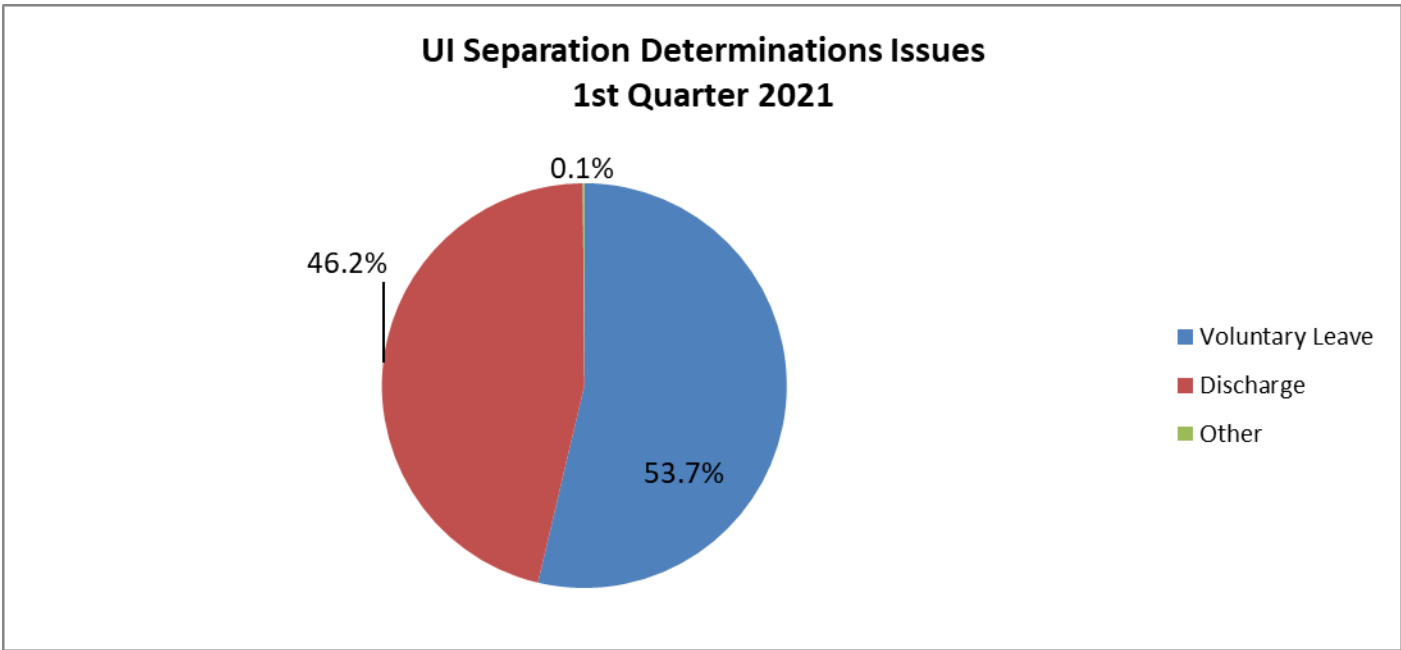
In the 1st quarter of 2021, the number of UI nonmonetary determinations decreased 5.5% from the previous quarter. The number of separation determinations increased by 3.1% and the number of nonseparation determinations decreased by 10.3%. However, even though these categories show decreases in this quarter, workload remains significantly higher than the same quarter in 2020 due to the impact of Covid-19 on state workload.



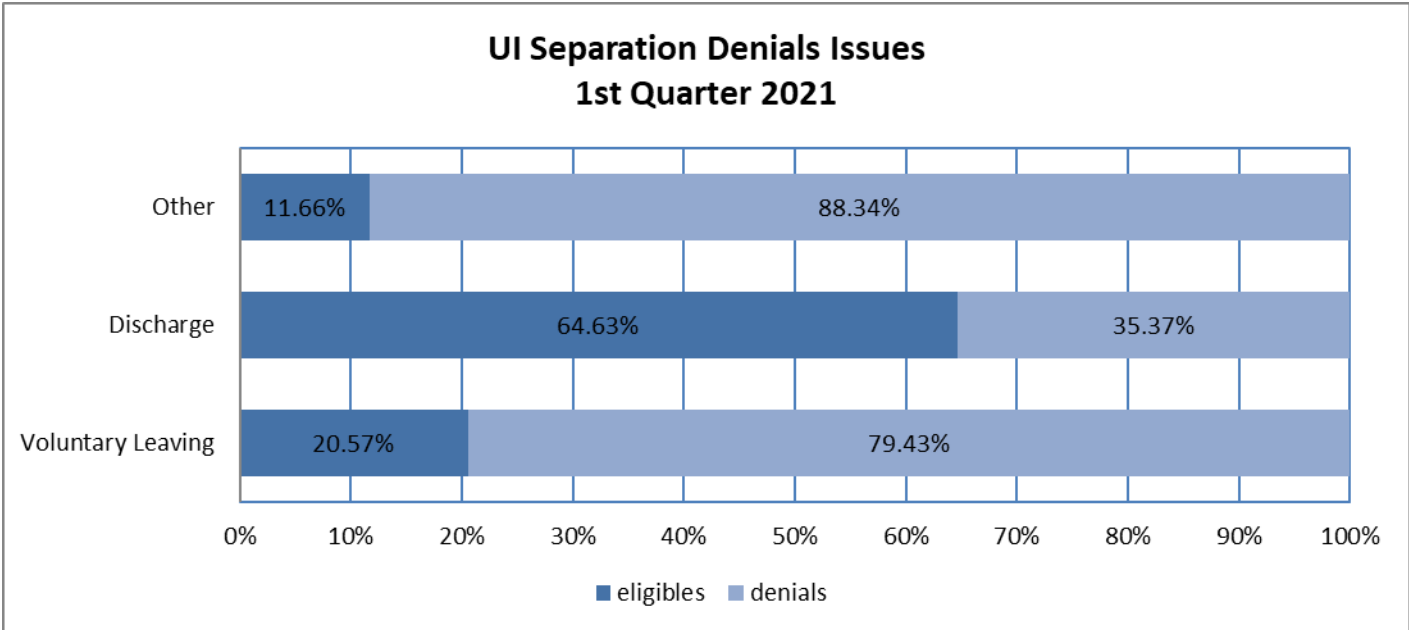
In the 1<sup>st</sup> quarter of 2021, 59.1% of the determinations involving separation issues resulted in a denial of UI benefits, and 40.9% of the determinations concluded that the claimant was eligible for benefits. This ratio in the 1<sup>st</sup> quarter of 2021 is still concluding that the majority of determinations claimants are eligible for benefits.



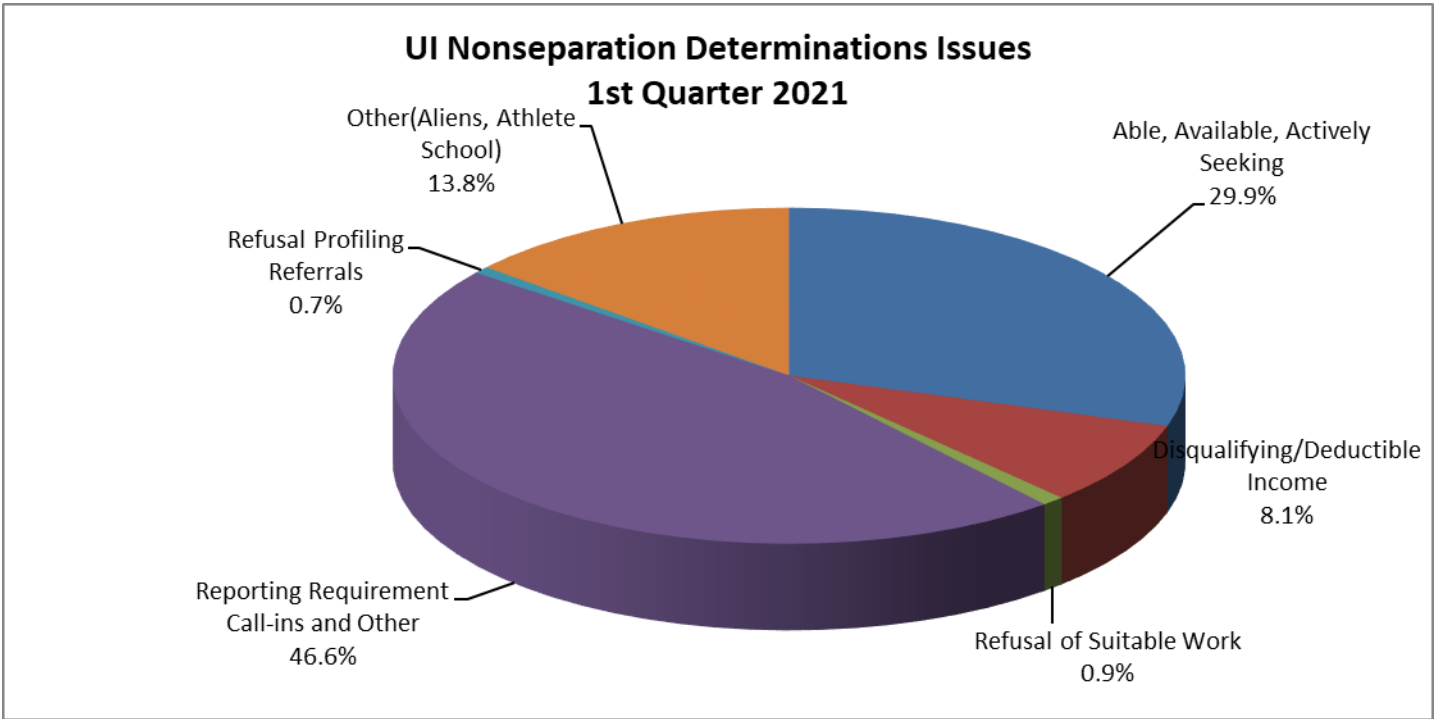
In the 1<sup>st</sup> quarter of 2021, 89.1% of the determinations involving nonseparation issues resulted in a denial of UI benefits, while the claimant was found to be eligible for benefits in only 11.0% of nonseparation determinations. Although workload increased significantly starting with the 2<sup>nd</sup> quarter of 2020 due to the impact of Covid-19, the ratio of denials to eligible claims remains similar for nonseparation issues.



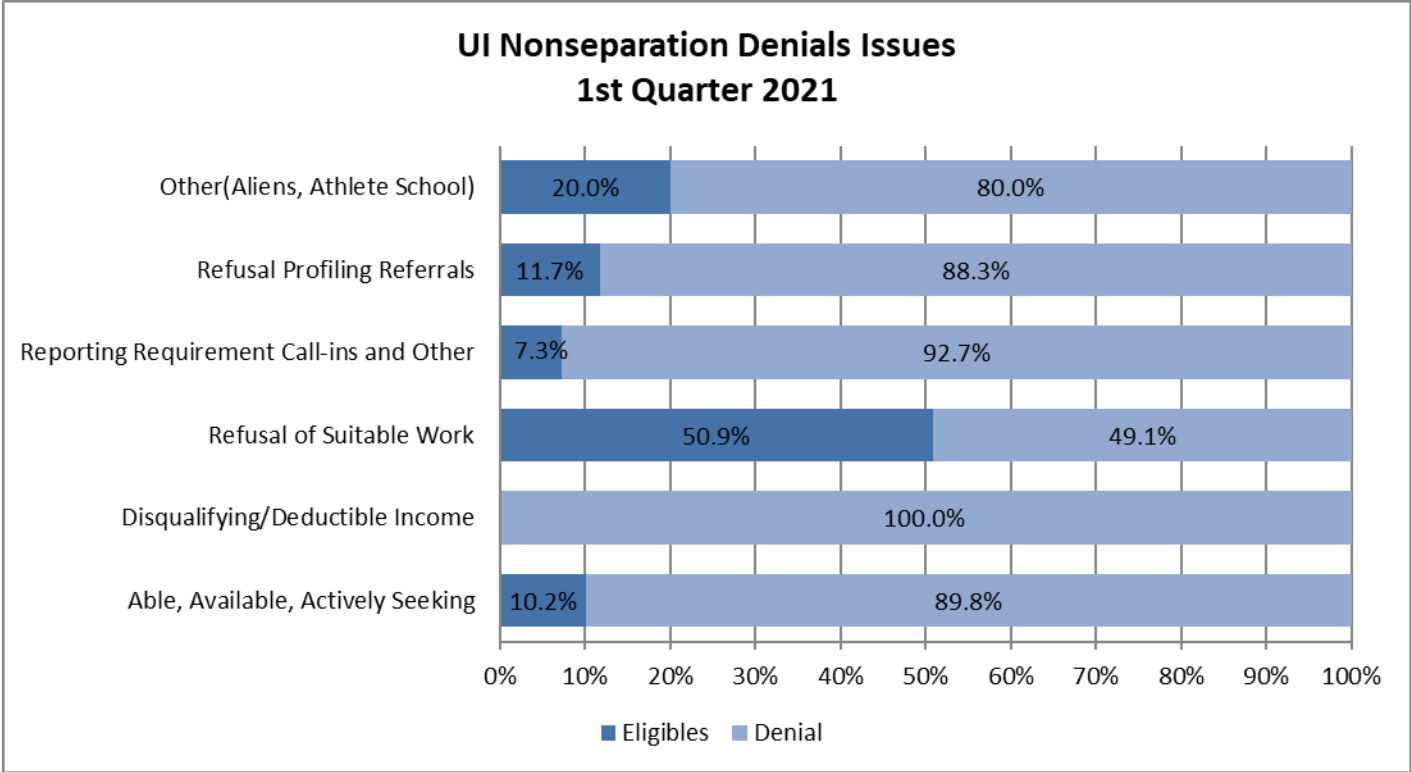
In the 1<sup>st</sup> quarter of 2021, 46.2% of the determinations involving separation issues were due to a discharge, 53.7% due to a voluntary leave, and 0.1% due to other reasons. This differs from results in 2019 and earlier, where separations due to discharge accounted for the majority of separation types.



In the 1<sup>st</sup> quarter of 2021, 88.3% of the determinations where the claimant left the job for other, resulted in a denial of eligibility. In contrast, states issued denials for only 35.4% of the determinations where the claimant was discharged from the job.



In the 1<sup>st</sup> quarter of 2021, the largest category of nonseparation determinations (46.6%) was the reporting requirement call-ins and other. The second largest category (29.9%) was able, available, actively seeking employment. This differs from 2019 and earlier, where the largest category was “able, available, actively seeking” and the second largest category was “reporting requirement, call-ins and other”.



In the 1<sup>st</sup> quarter of 2021, the category of nonseparation determinations with the highest denial rate was “Disqualifying/Deductible Income” with 100%, followed by “Reporting Requirement Call-ins and Other” with 92.7%, and “Able, Available, Actively Seeking” with 89.8%.

*This report was produced on 06/07/2021 by the Office of Unemployment Insurance, Division of Performance Management.*