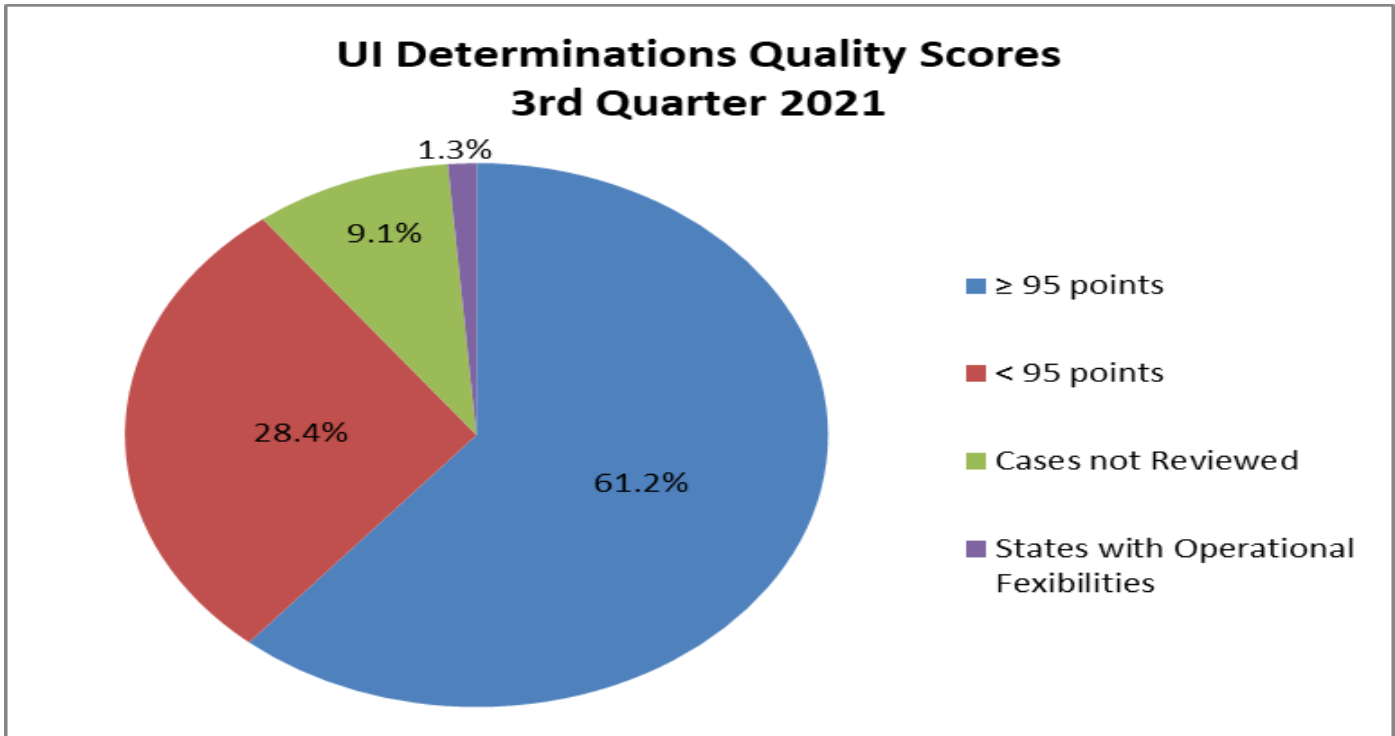


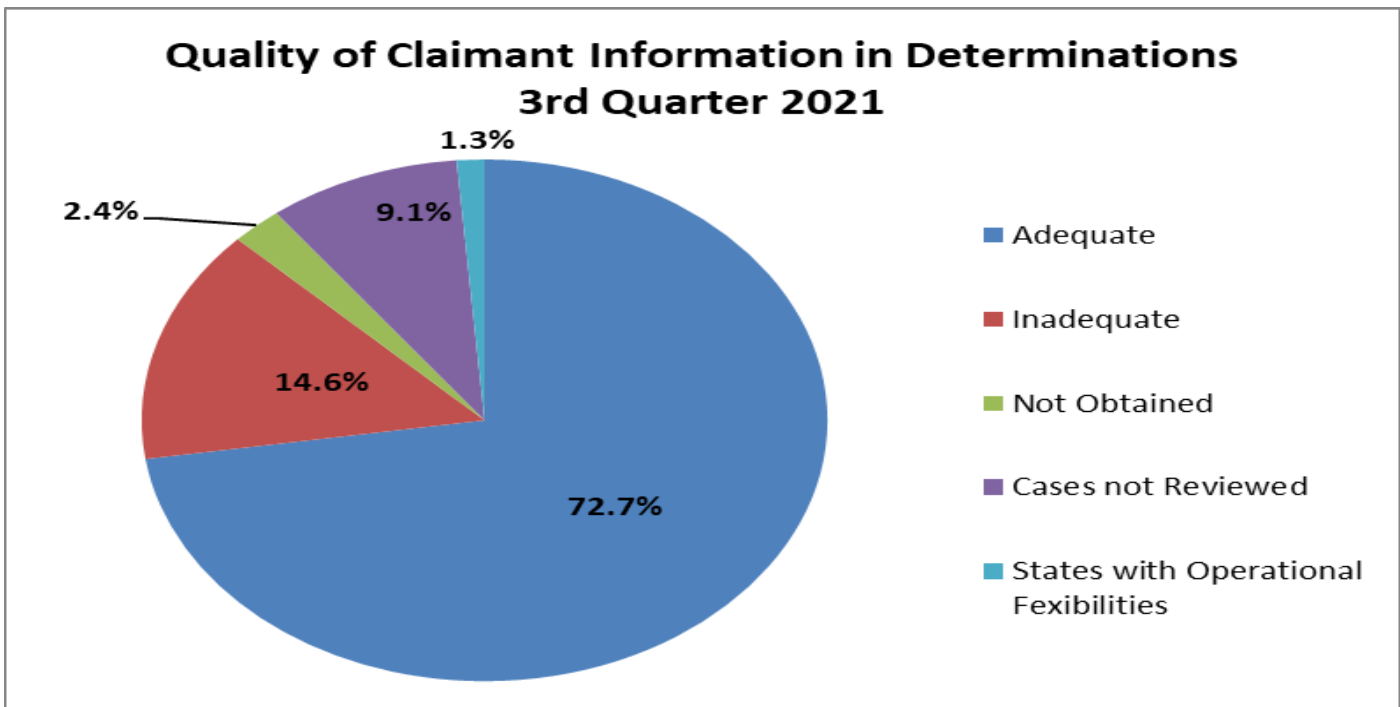
# Unemployment Insurance (UI) Nonmonetary Determinations

3<sup>rd</sup> Quarter of 2021

## Quality

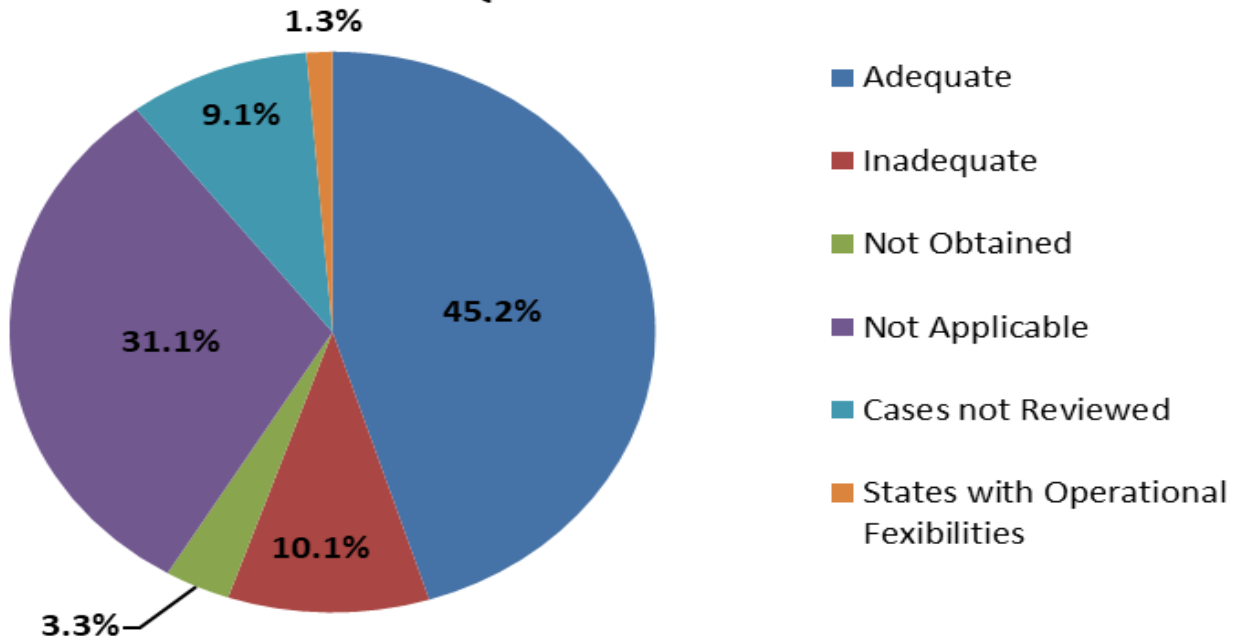


In the 3<sup>rd</sup> quarter of 2021, 61.2% of the nonmonetary determinations sampled and reviewed for quality passed validation with 95 or more points out of 100, and 28.4% failed to meet that standard.



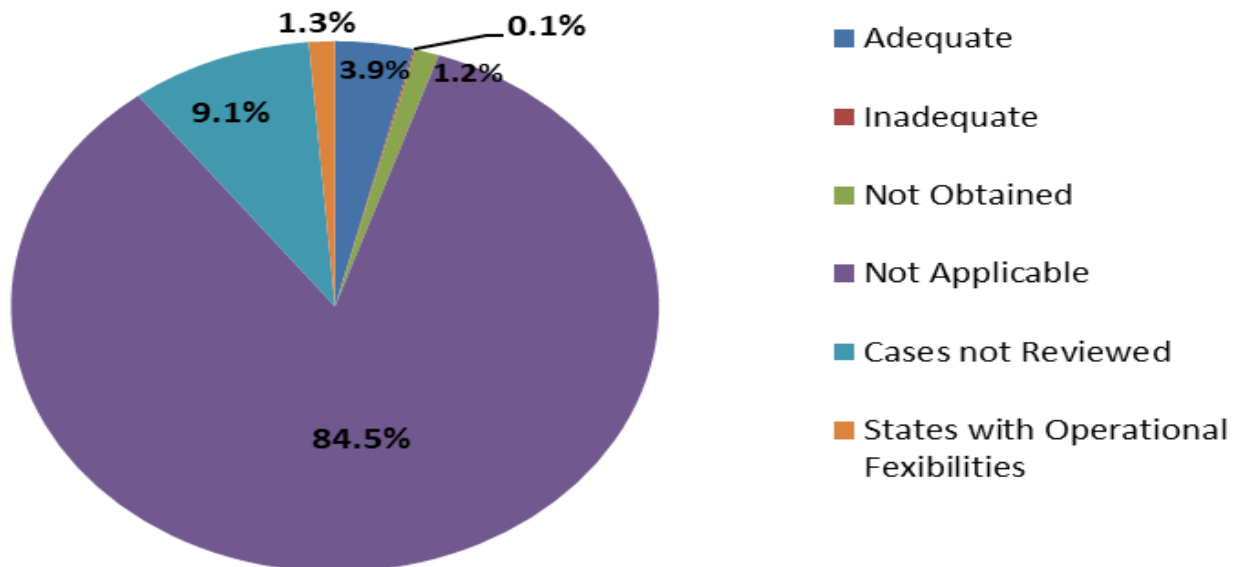
In the 3<sup>rd</sup> quarter of 2021, the quality of claimant information was adequate for 72.7% of the nonmonetary determinations sampled and reviewed.

### Quality of Employer Information in Determinations 3rd Quarter 2021



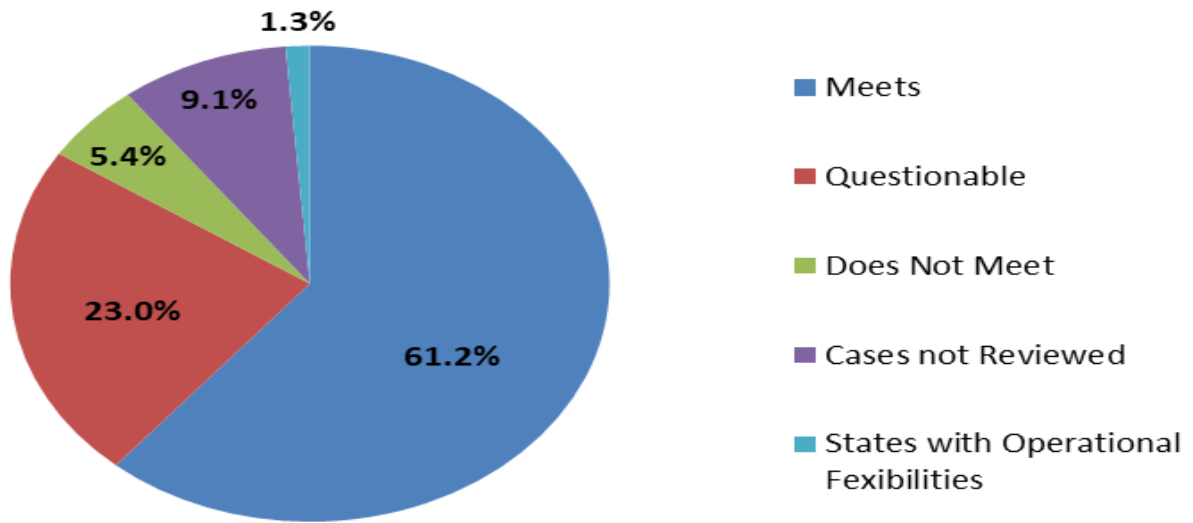
In the 3<sup>rd</sup> quarter of 2021, the quality of the employer information was adequate for 45.2% of the nonmonetary determinations sampled and reviewed.

### Quality of Information/Facts from Others in Determinations 3rd Quarter 2021



In the 3<sup>rd</sup> quarter of 2021, the quality of the information and facts obtained from others (for example labor unions, private employment agencies, employer representatives) was adequate for 3.9% of the nonmonetary determinations sampled and reviewed.

### Quality of Law/Policy in Determinations 3rd Quarter 2021



In the 3<sup>rd</sup> quarter of 2021, the quality reviews concluded that 61.2% of the nonmonetary determinations sampled met the standards for the application of law and policy. A nonmonetary determination meets the standard if “all relevant and critical facts were obtained or a reasonable attempt was made to obtain them and the nonmonetary determination is clearly correct.” (ET Handbook 301, *UI Performs: Benefits Timeliness and Quality Nonmonetary Determinations Quality Review*)

### Quality of Written Determinations 3rd Quarter 2021

