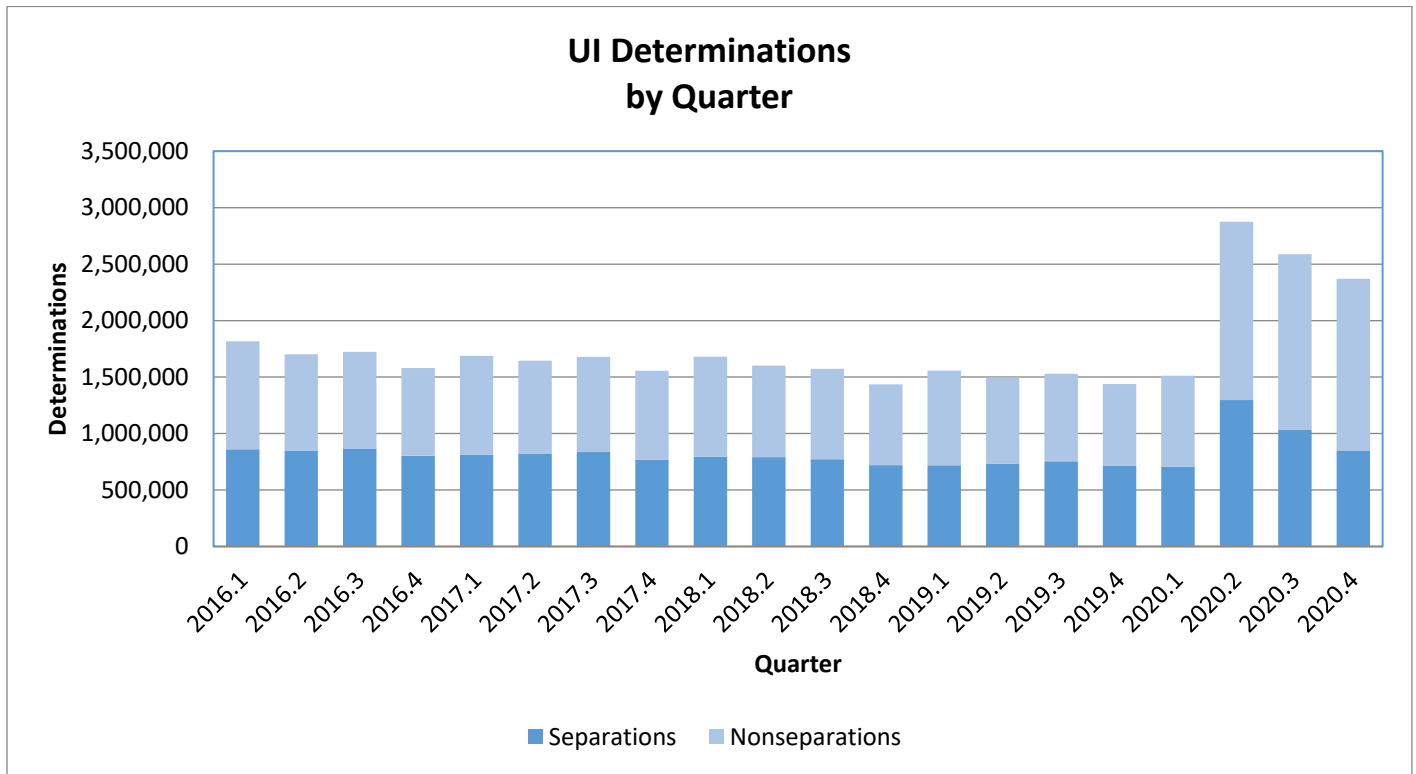


Unemployment Insurance (UI) Nonmonetary Determinations

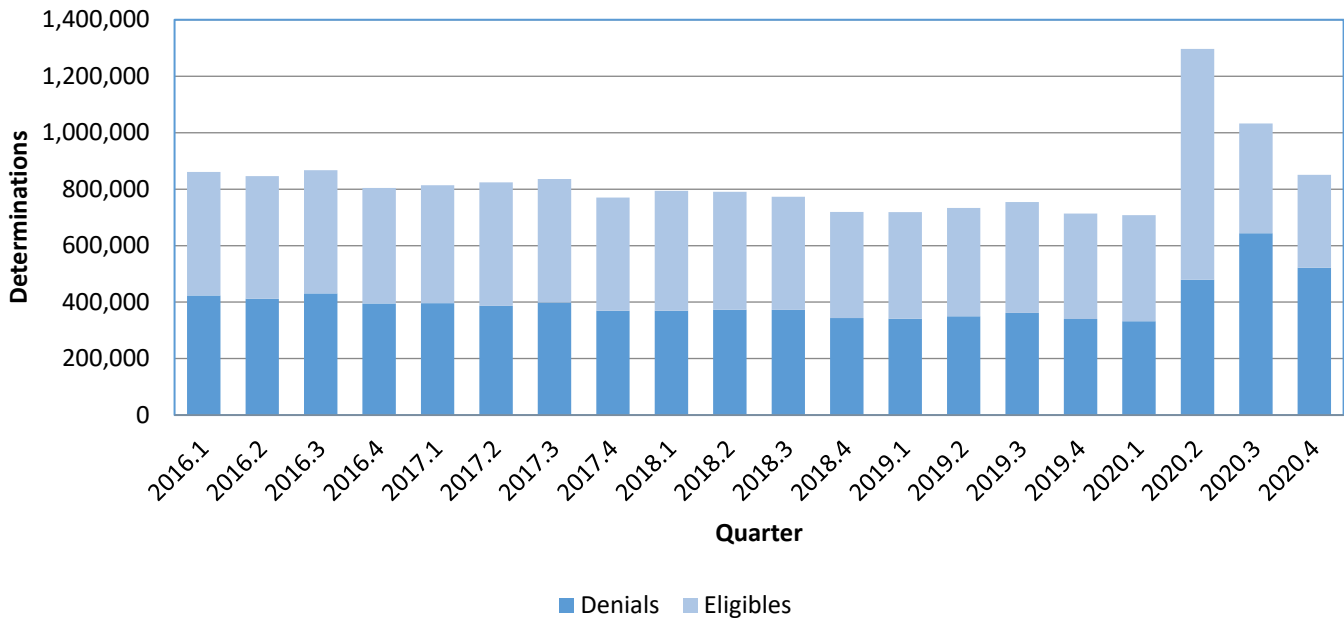
4th Quarter of 2020

Workload



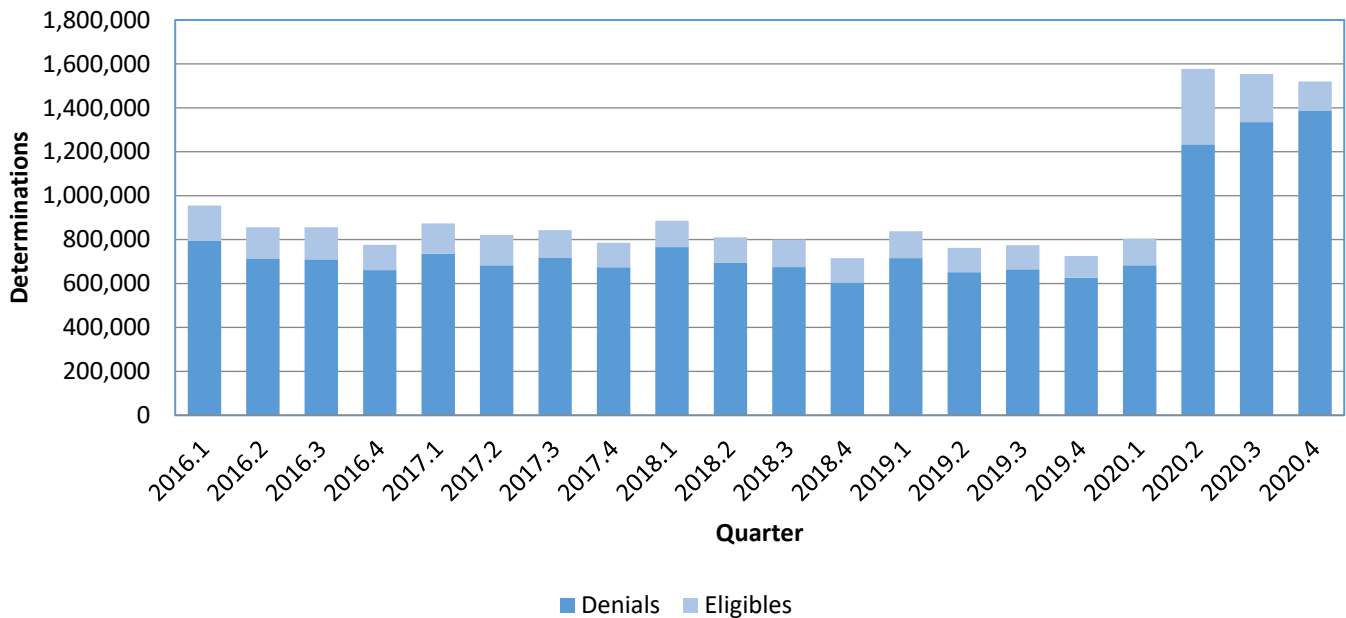
In the 4th quarter of 2020, the number of UI nonmonetary determinations decreased 8.3% from the previous quarter. The number of separation determinations decreased by 17.6% and the number of nonseparation determinations decreased by 2.2%. However, even though these categories show decreases in this quarter, workload remains significantly higher than the same quarter in 2019 due to the impact of Covid-19 on state workload.

UI Separation Determinations by Quarter



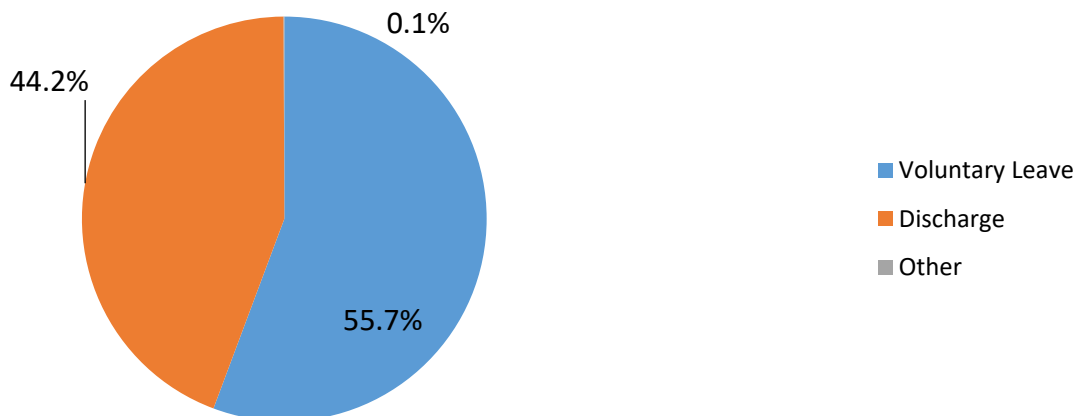
In the 4th quarter of 2020, 61.3% of the determinations involving separation issues resulted in a denial of UI benefits, and 38.7% of the determinations concluded that the claimant was eligible for benefits. This ratio in the 4th quarter of 2020 is still concluding that the majority of determinations claimants are eligible for benefits.

UI Nonseparation Determinations by Quarter



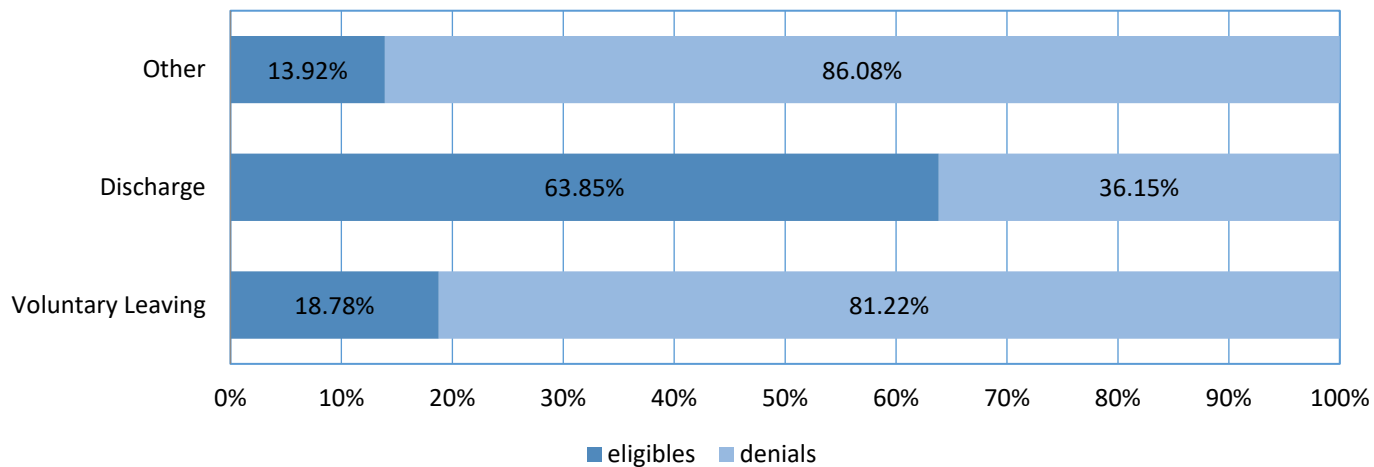
In the 4th quarter of 2020, 91.3% of the determinations involving nonseparation issues resulted in a denial of UI benefits, while the claimant was found to be eligible for benefits in only 8.7% of nonseparation determinations. Although workload increased significantly starting with the 2nd quarter of 2020 due to the impact of Covid-19, the ratio of denials to eligible claims remains similar for nonseparation issues.

UI Separation Determinations Issues 4th Quarter 2020

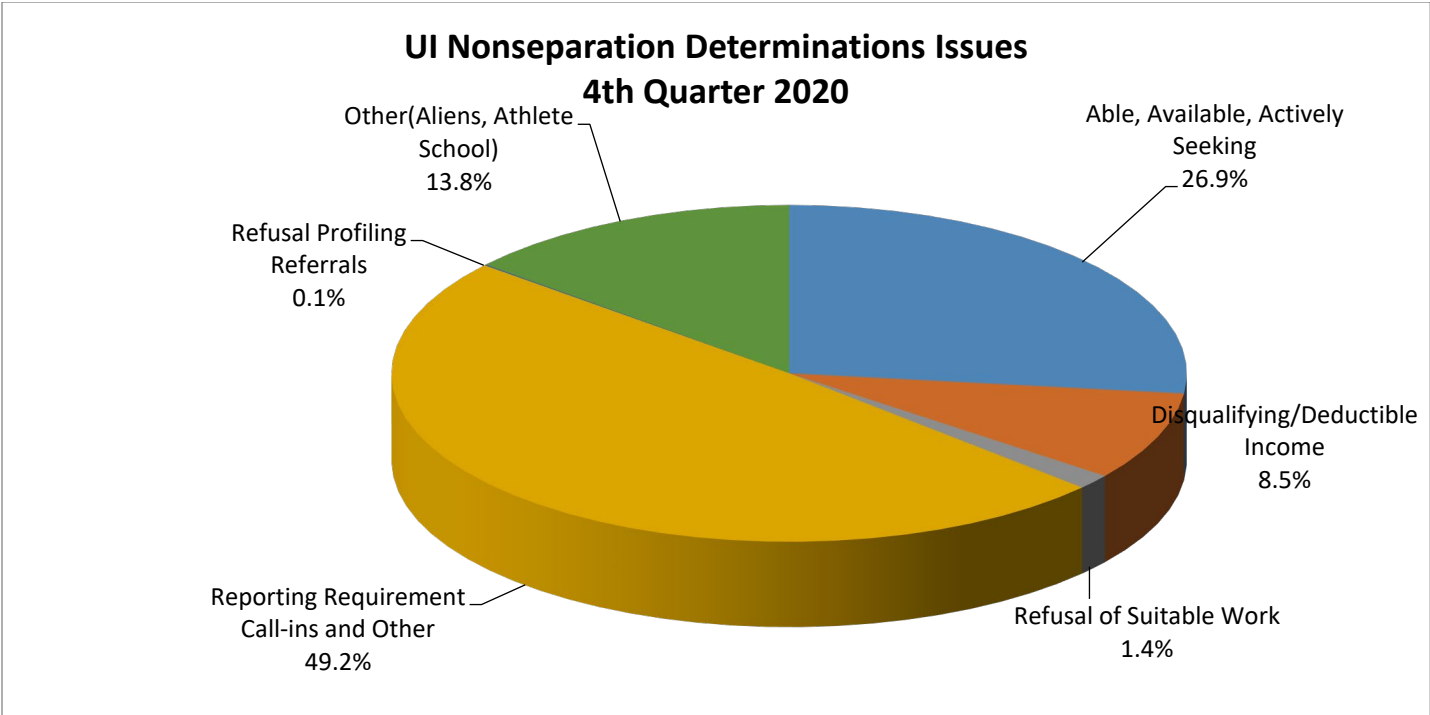


In the 4th quarter of 2020, 44.2% of the determinations involving separation issues were due to a discharge, 55.7% due to a voluntary leave, and 0.1% due to other reasons. This differs from results in 2019 and earlier, where separations due to discharge accounted for the majority of separation types.

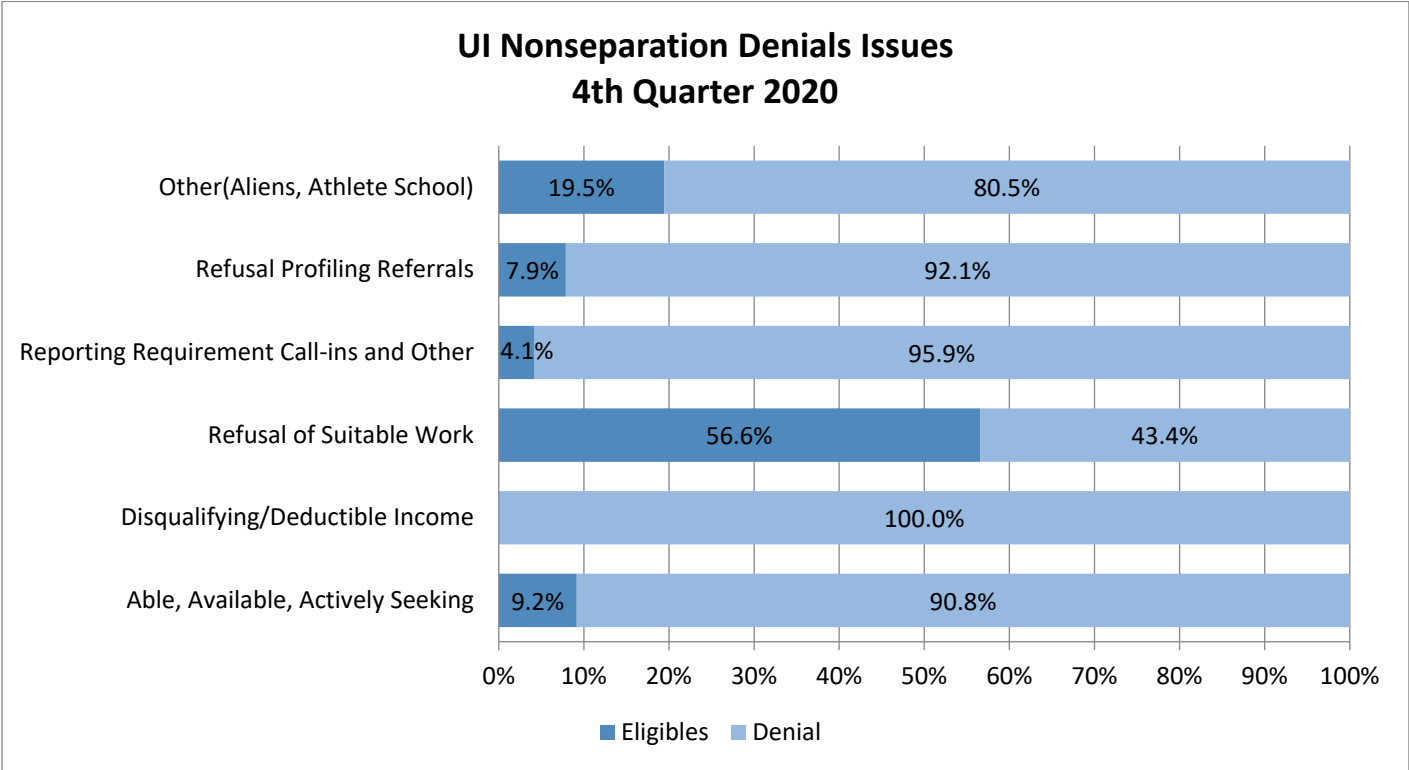
UI Separation Denials Issues 4th Quarter 2020



In the 4th quarter of 2020, 86.1% of the determinations where the claimant left the job for other, resulted in a denial of eligibility. In contrast, states issued denials for only 36.2% of the determinations where the claimant was discharged from the job.



In the 4th quarter of 2020, the largest category of nonseparation determinations (49.2%) was the reporting requirement call-ins and other. The second largest category (26.9%) was able, available, actively seeking employment. This differs from 2019 and earlier, where the largest category was “able, available, actively seeking” and the second largest category was “reporting requirement, call-ins and other”.



In the 4th quarter of 2020, the category of nonseparation determinations with the highest denial rate was “Disqualifying/Deductible Income” with 100%, followed by “Reporting Requirement Call-ins and Other” with 95.9%, and “Refusal Profiling Referrals” with 92.1%.

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