In the 3rd quarter of 2020, the number of UI nonmonetary determinations decreased 10% from the previous quarter. The number of separation determinations decreased by 20.4% and the number of nonseparation determinations decreased by 1.5%. However, even though these categories show decreases in this quarter, workload remains significantly higher than the same quarter in 2019 due to the impact of Covid-19 on state workload.
In the 3rd quarter of 2020, 62.4% of the determinations involving separation issues resulted in a denial of UI benefits, and 37.6% of the determinations concluded that the claimant was eligible for benefits. This is a reversal of the ratio in the 2nd quarter of 2020 where the majority of determinations concluded that claimants were eligible for benefits.

In the 3rd quarter of 2020, 85.9% of the determinations involving nonseparation issues resulted in a denial of UI benefits, while the claimant was found to be eligible for benefits in only 14.1% of nonseparation determinations. Although workload increased significantly in the 2nd and 3rd quarters of 2020 due to the impact of Covid-19, the ratio of denials to eligible claims remains similar for nonseparation issues.
In the 3rd quarter of 2020, 40.4% of the determinations involving separation issues were due to a discharge, 57.4% due to a voluntary leave, and 2.2% due to other reasons. This differs from results in 2019 and earlier, where separations due to discharge accounted for the majority of separation types.

In the 3rd quarter of 2020, 81.8% of the determinations where the claimant voluntarily left the job, resulted in a denial of eligibility. In contrast, states issued denials for only 36.8% of the determinations where the claimant was discharged from the job.
In the 3rd quarter of 2020, the largest category of nonseparation determinations (38.7%) was the reporting requirement call-ins and other. The second largest category (24.6%) was able, available, actively seeking employment. This differs from 2019 and earlier, where the largest category was “able, available, actively seeking” and the second largest category was “reporting requirement, call-ins and other”.

In the 3rd quarter of 2020, the category of nonseparation determinations with the highest denial rate was “Disqualifying/Deductible Income” with 100%, followed by “Able, Available, Actively Seeking” with 88.3%, and “Reporting Requirement Call-ins and Other” with 88%.