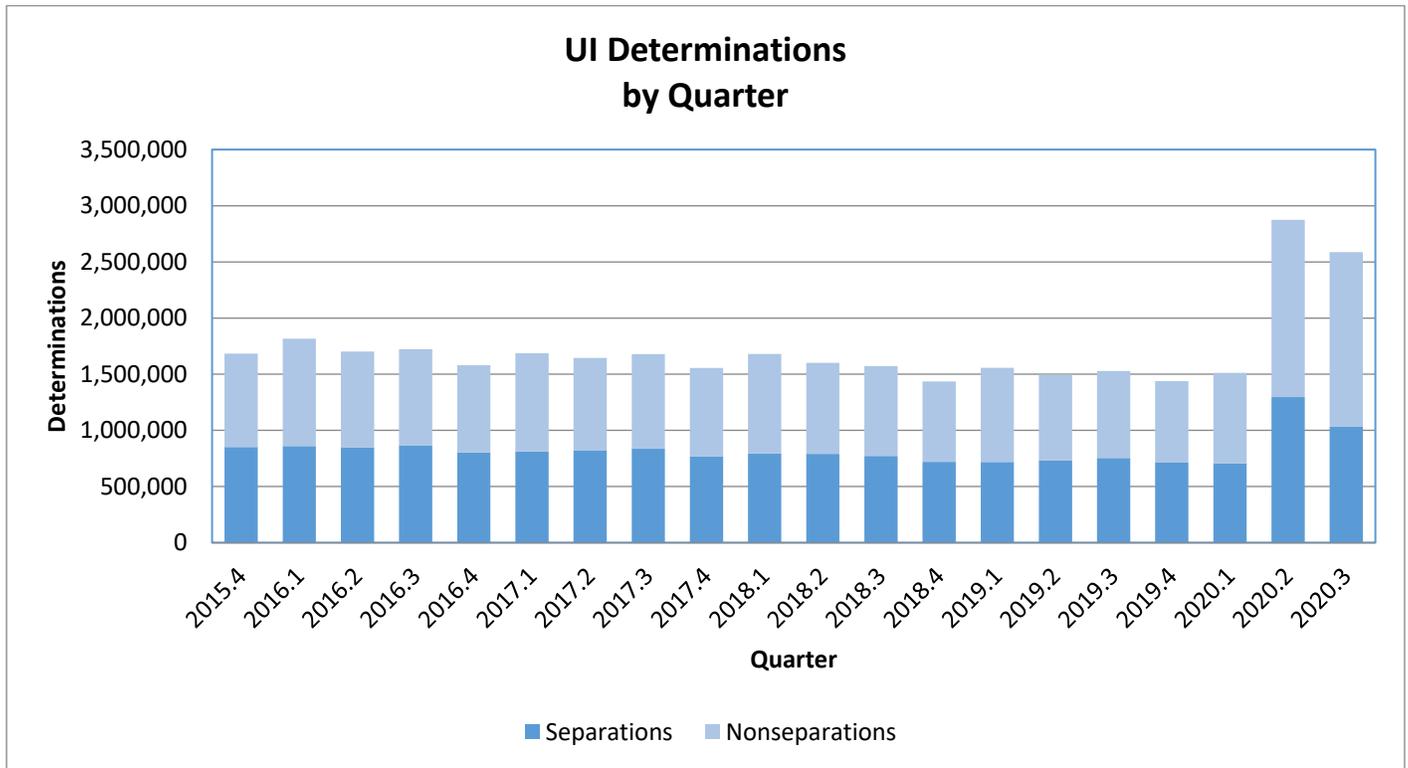


# Unemployment Insurance (UI) Nonmonetary Determinations

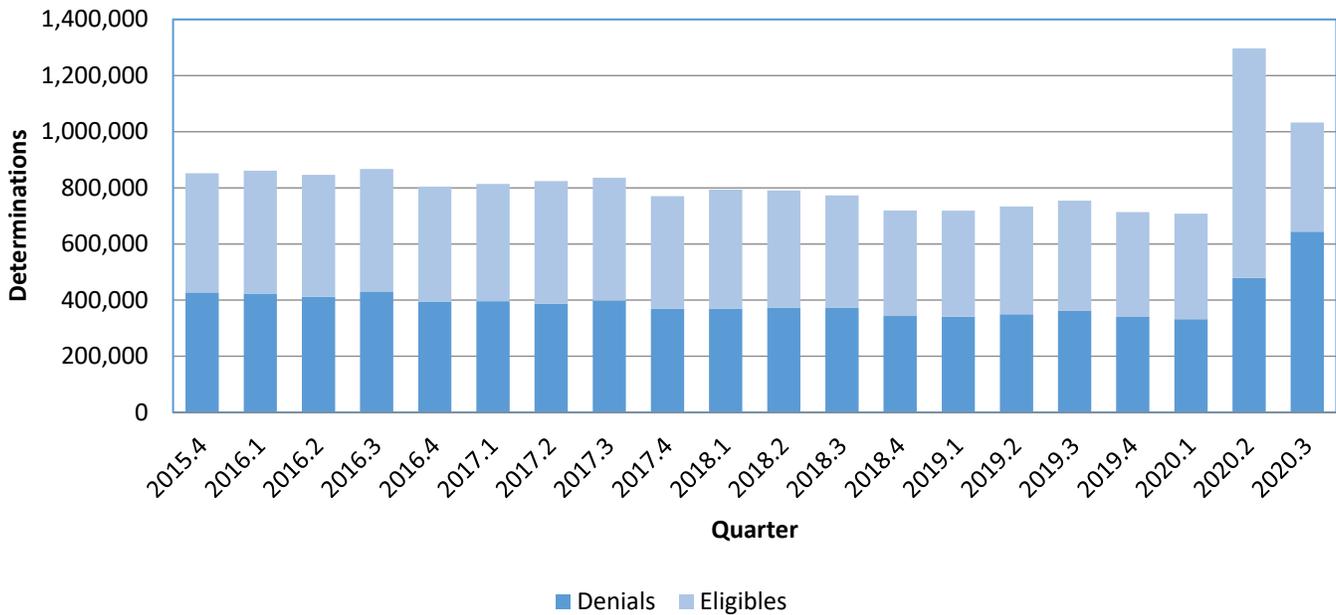
3<sup>rd</sup> Quarter of 2020

## Workload



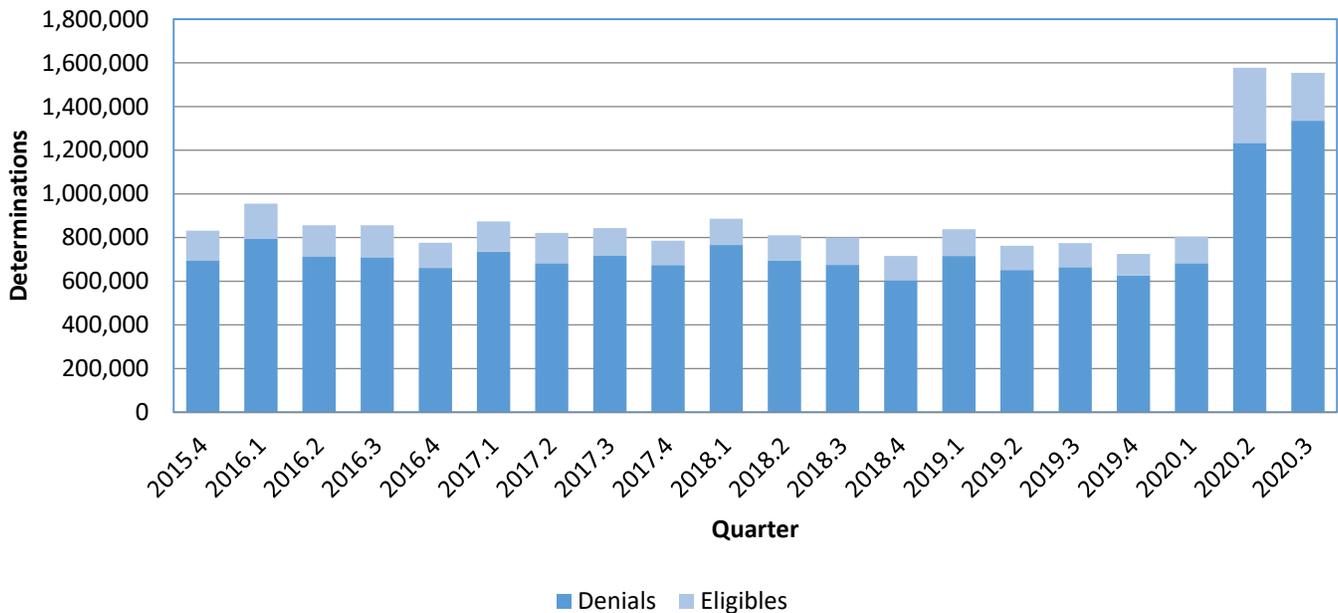
In the 3<sup>rd</sup> quarter of 2020, the number of UI nonmonetary determinations decreased 10% from the previous quarter. The number of separation determinations decreased by 20.4% and the number of nonseparation determinations decreased by 1.5%. However, even though these categories show decreases in this quarter, workload remains significantly higher than the same quarter in 2019 due to the impact of Covid-19 on state workload.

### UI Separation Determinations by Quarter



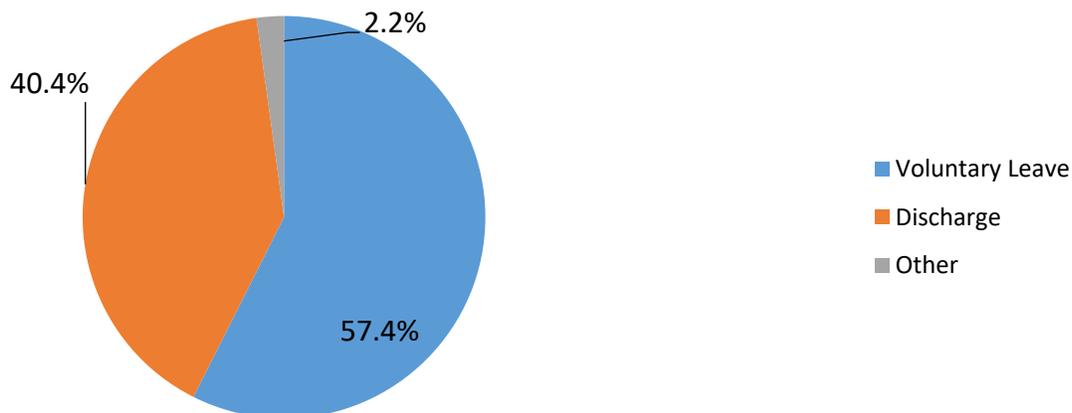
In the 3<sup>rd</sup> quarter of 2020, 62.4% of the determinations involving separation issues resulted in a denial of UI benefits, and 37.6% of the determinations concluded that the claimant was eligible for benefits. This is a reversal of the ratio in the 2<sup>nd</sup> quarter of 2020 where the majority of determinations concluded that claimants were eligible for benefits.

### UI Nonseparation Determinations by Quarter



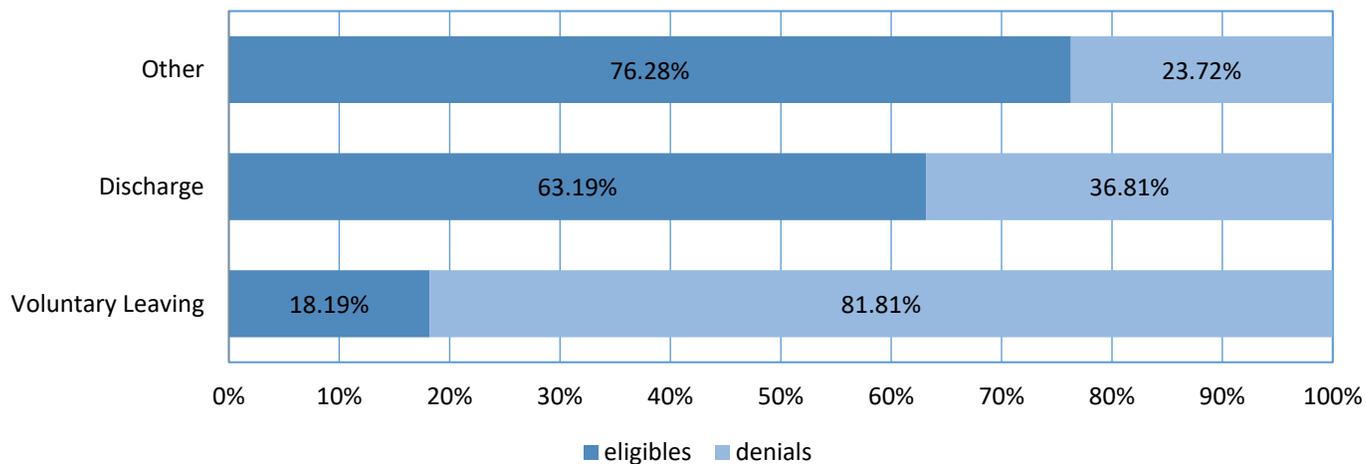
In the 3<sup>rd</sup> quarter of 2020, 85.9% of the determinations involving nonseparation issues resulted in a denial of UI benefits, while the claimant was found to be eligible for benefits in only 14.1% of nonseparation determinations. Although workload increased significantly in the 2<sup>nd</sup> and 3<sup>rd</sup> quarters of 2020 due to the impact of Covid-19, the ratio of denials to eligible claims remains similar for nonseparation issues.

### UI Separation Determinations Issues 3rd Quarter 2020

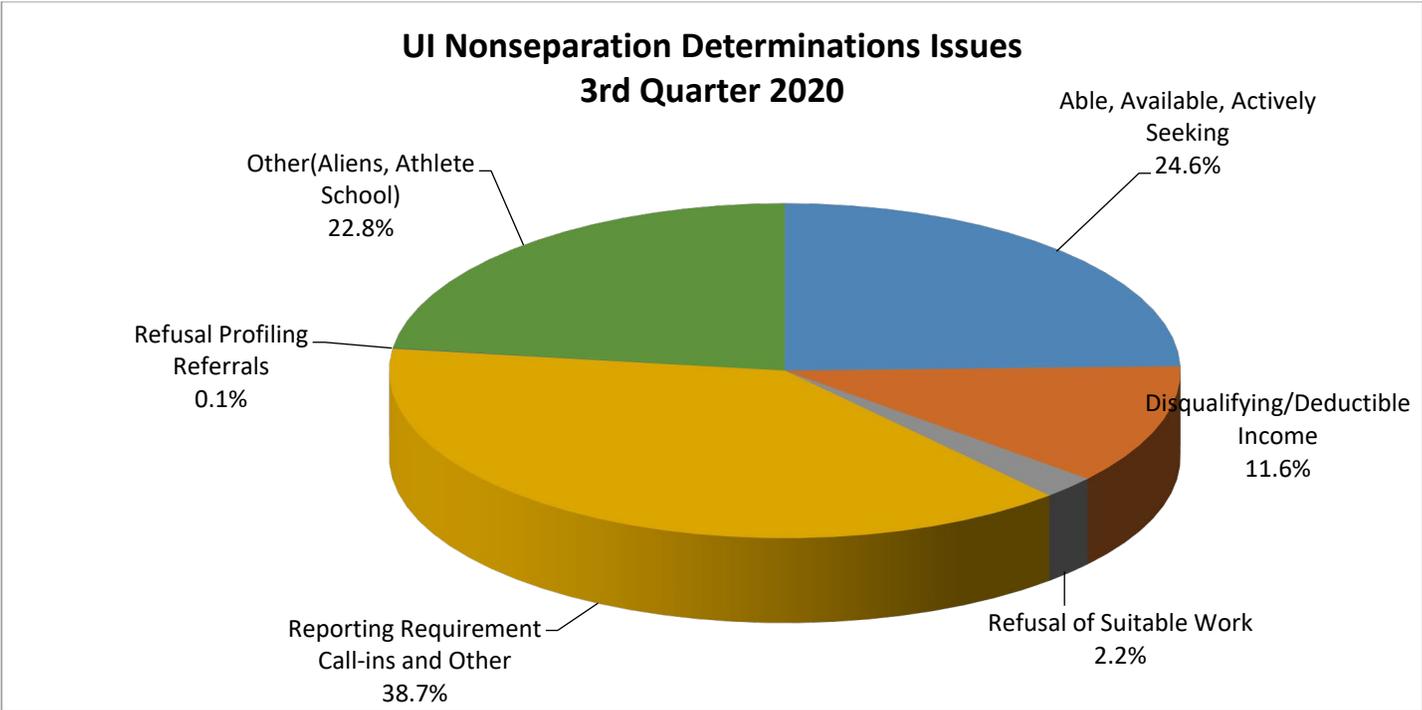


In the 3<sup>rd</sup> quarter of 2020, 40.4% of the determinations involving separation issues were due to a discharge, 57.4% due to a voluntary leave, and 2.2% due to other reasons. This differs from results in 2019 and earlier, where separations due to discharge accounted for the majority of separation types.

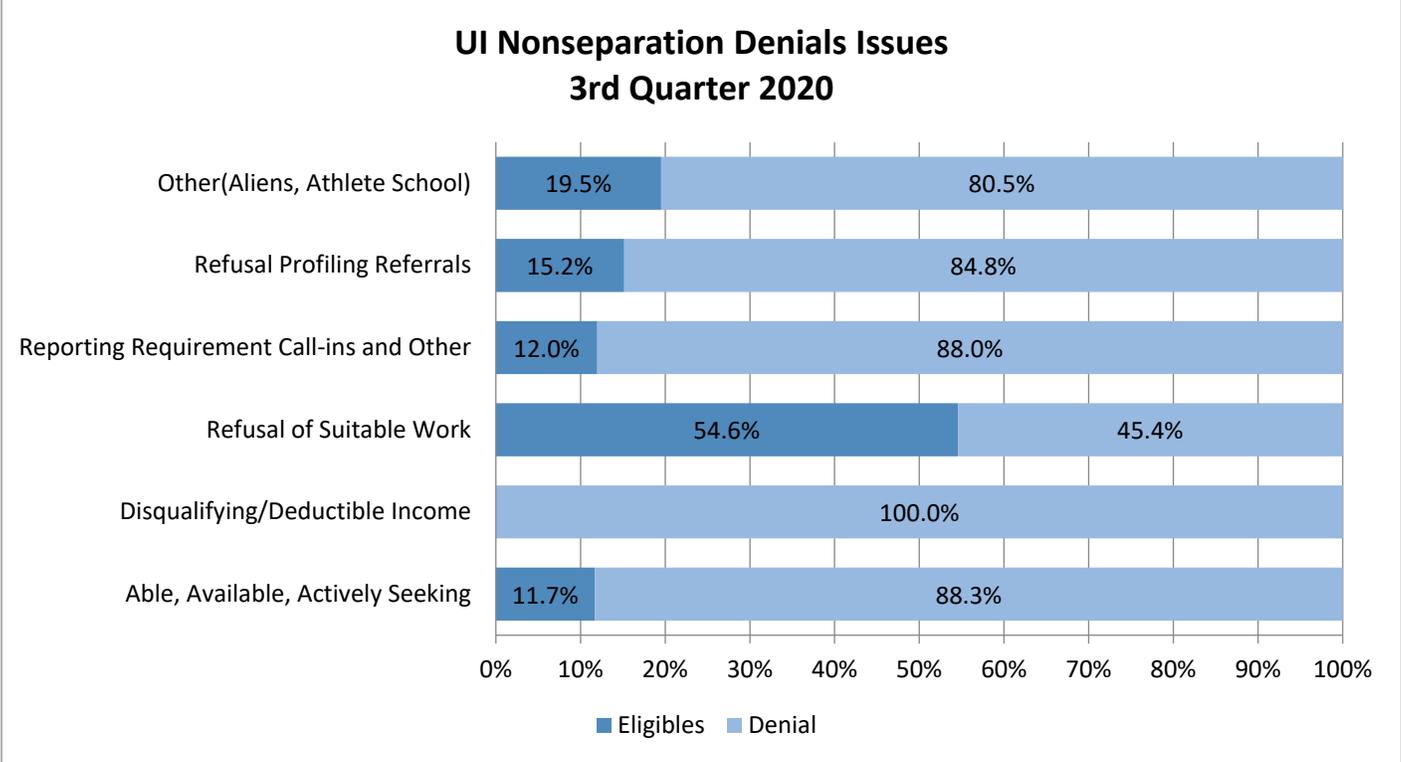
### UI Separation Denials Issues 3rd Quarter 2020



In the 3<sup>rd</sup> quarter of 2020, 81.8% of the determinations where the claimant voluntarily left the job, resulted in a denial of eligibility. In contrast, states issued denials for only 36.8% of the determinations where the claimant was discharged from the job.



In the 3<sup>rd</sup> quarter of 2020, the largest category of nonseparation determinations (38.7%) was the reporting requirement call-ins and other. The second largest category (24.6%) was able, available, actively seeking employment. This differs from 2019 and earlier, where the largest category was “able, available, actively seeking” and the second largest category was “reporting requirement, call-ins and other”.



In the 3<sup>rd</sup> quarter of 2020, the category of nonseparation determinations with the highest denial rate was “Disqualifying/Deductible Income” with 100%, followed by “Able, Available, Actively Seeking” with 88.3%, and “Reporting Requirement Call-ins and Other” with 88%.

*This report was produced on 12/15/2020 by the Office of Unemployment Insurance, Division of Performance Management.*