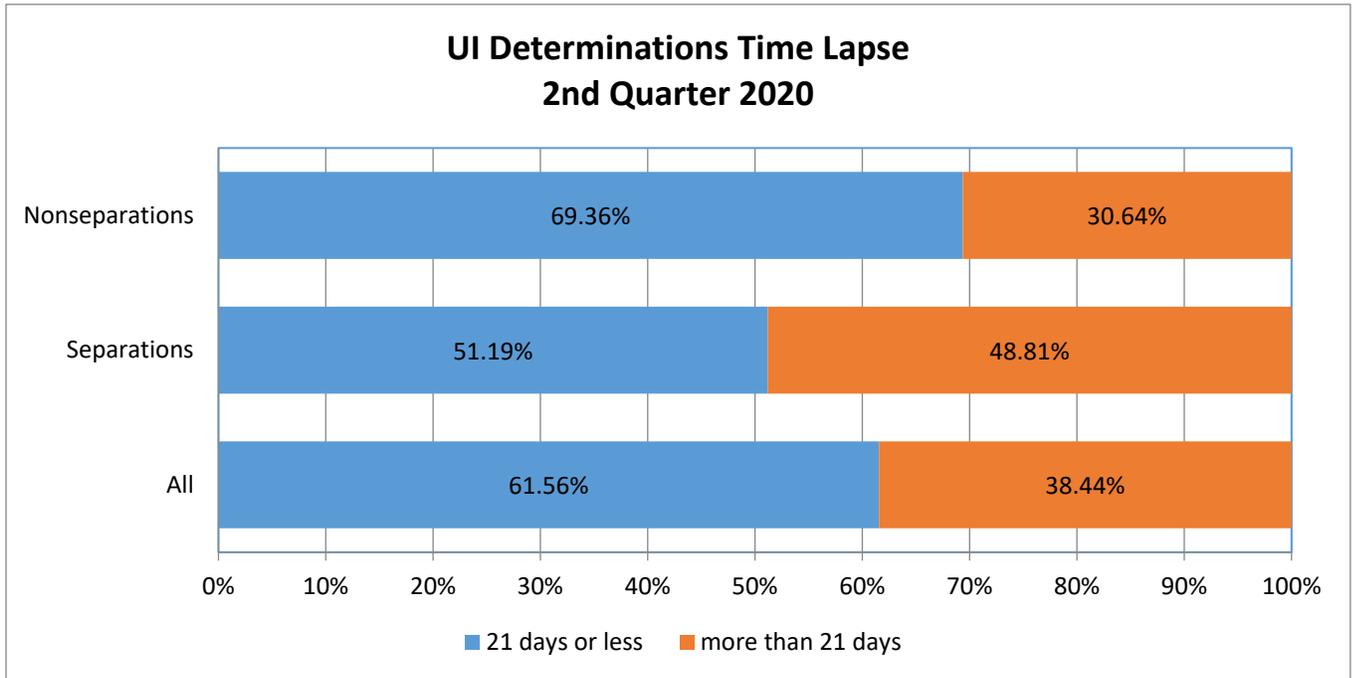


Timeliness



In the 2nd quarter of 2020, 62.0% of all nonmonetary determinations were completed in 21 days or less, with 51.2% of the separations and 69.4% of the non-separations completed in that time frame.

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