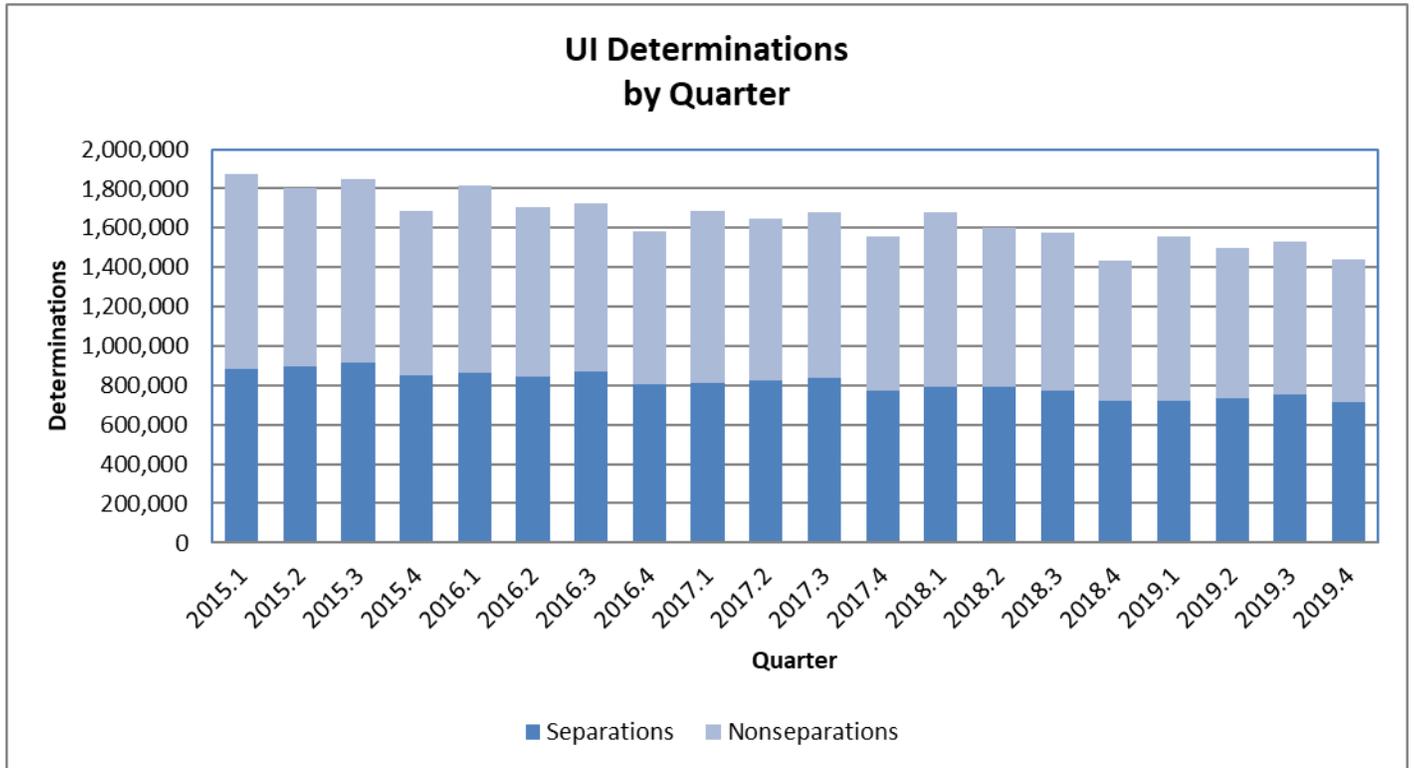


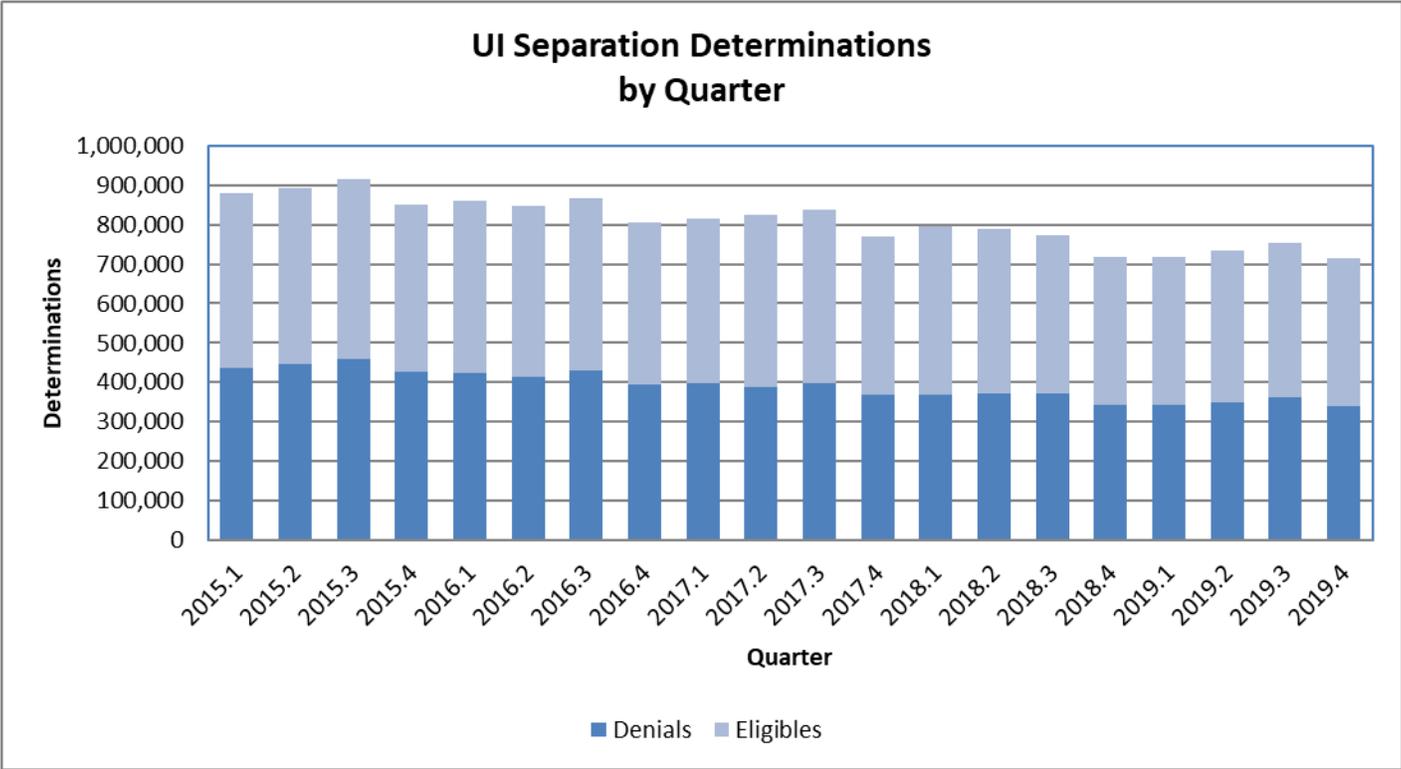
Unemployment Insurance (UI) Nonmonetary Determinations

4th Quarter of 2019

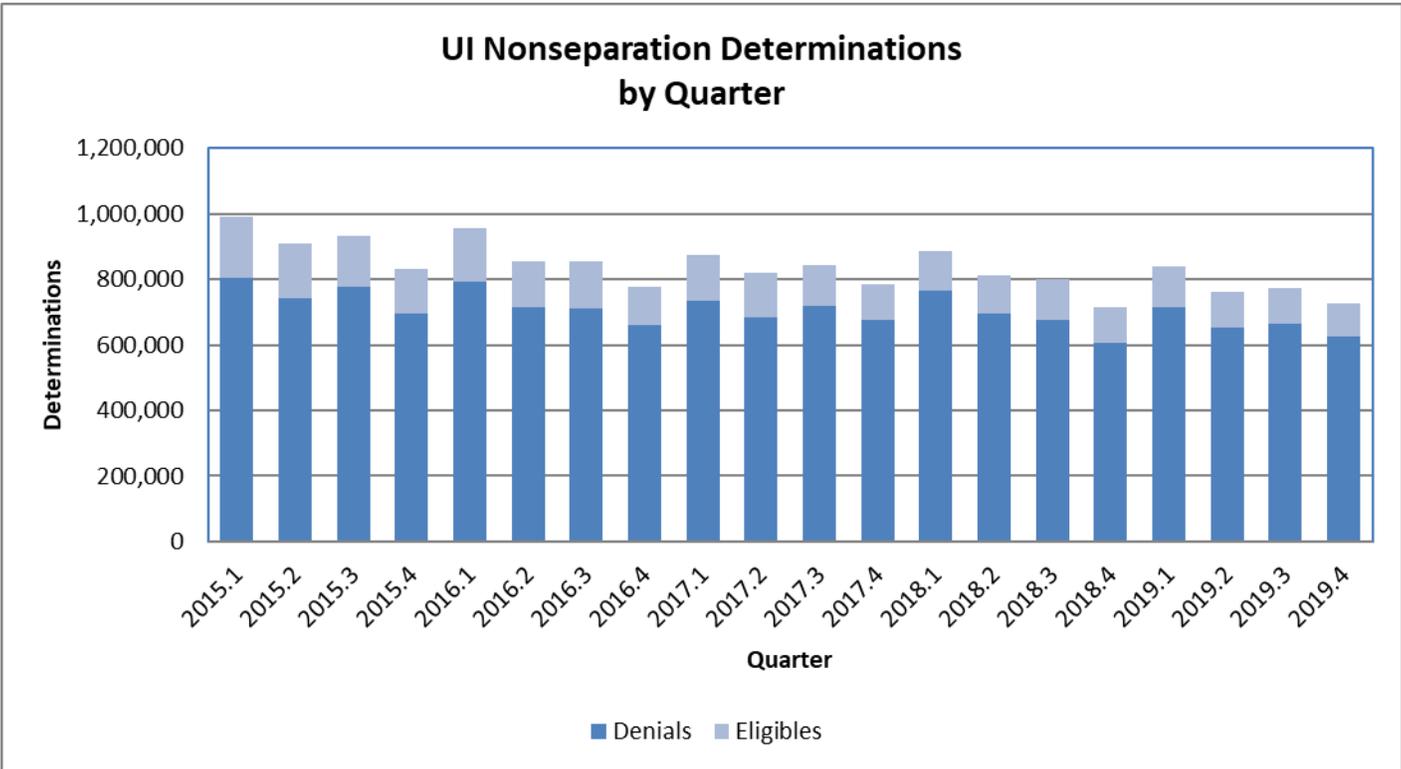
Workload



In the 4th quarter of 2019, the number of UI nonmonetary determinations decreased 5.9% from the previous quarter. The number of separation determinations decreased by 5.4% and the number of nonseparation determinations increased to 6.4%.

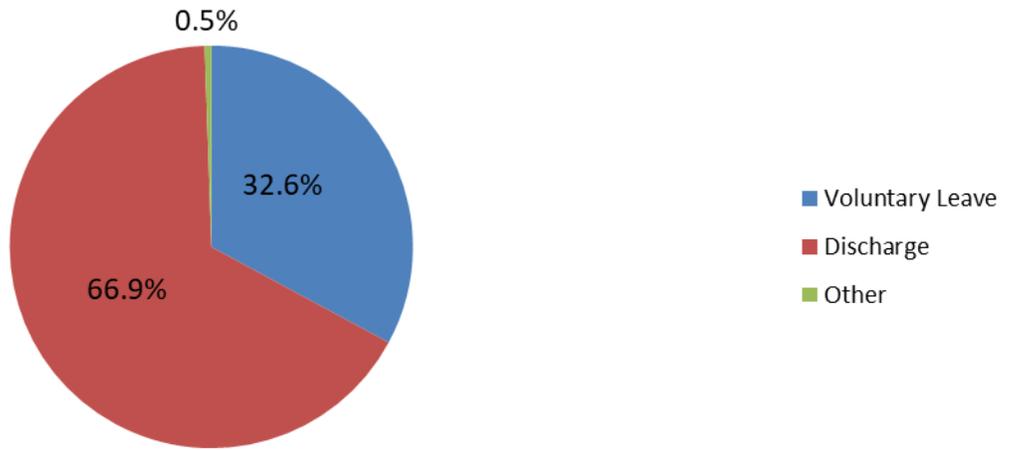


In the 4th quarter of 2019, 47.7% of the determinations involving separation issues resulted in a denial of UI benefits, and 52.3% of the determinations concluded that the claimant was eligible for benefits. This ratio is very similar to previous quarters.



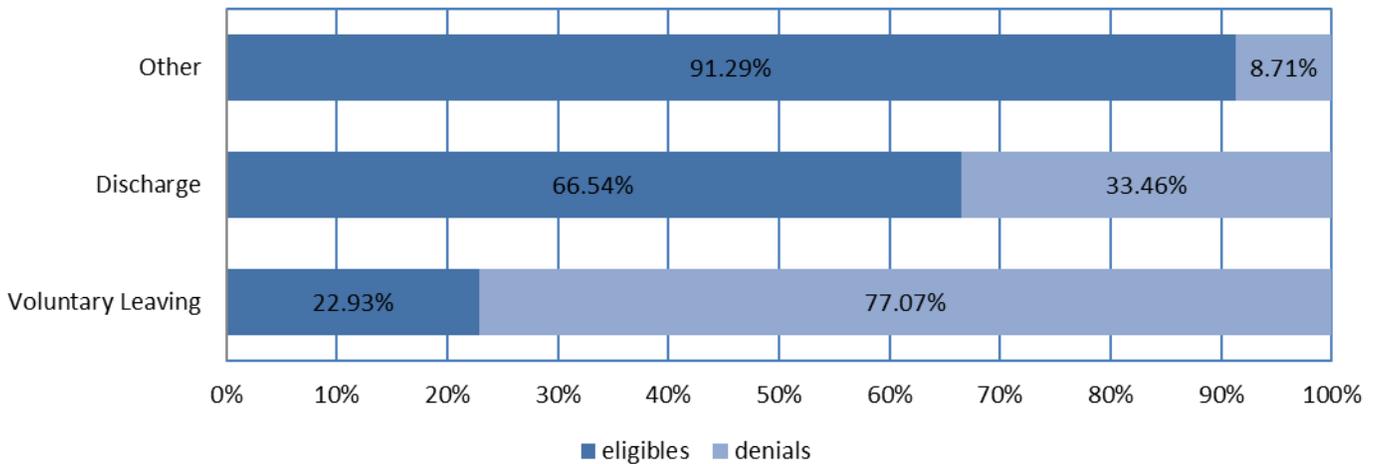
In the 4th quarter of 2019, 86.4% of the determinations involving nonseparation issues resulted in a denial of UI benefits, while the claimant was found to be eligible for benefits in only 13.7% of nonseparation determinations.

UI Separation Determinations Issues 4th Quarter 2019

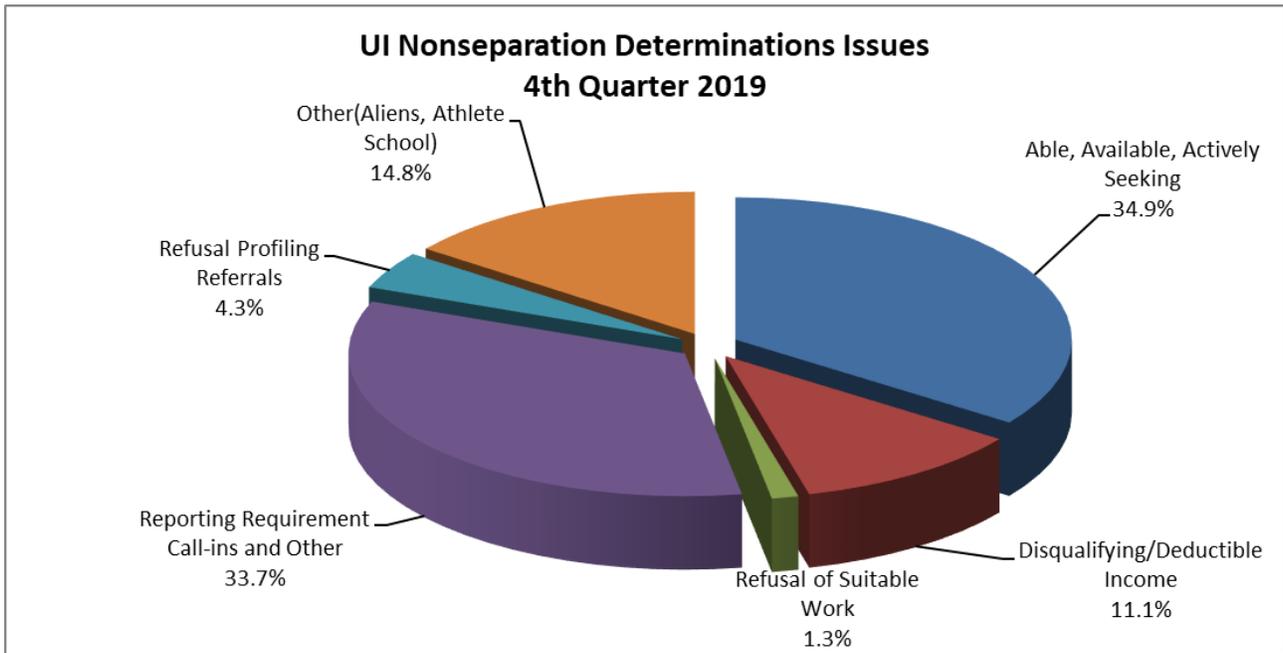


In the 4th quarter of 2019, 66.9% of the determinations involving separation issues were due to a discharge, 32.6% due to a voluntary leave, and 0.5% due to other reasons.

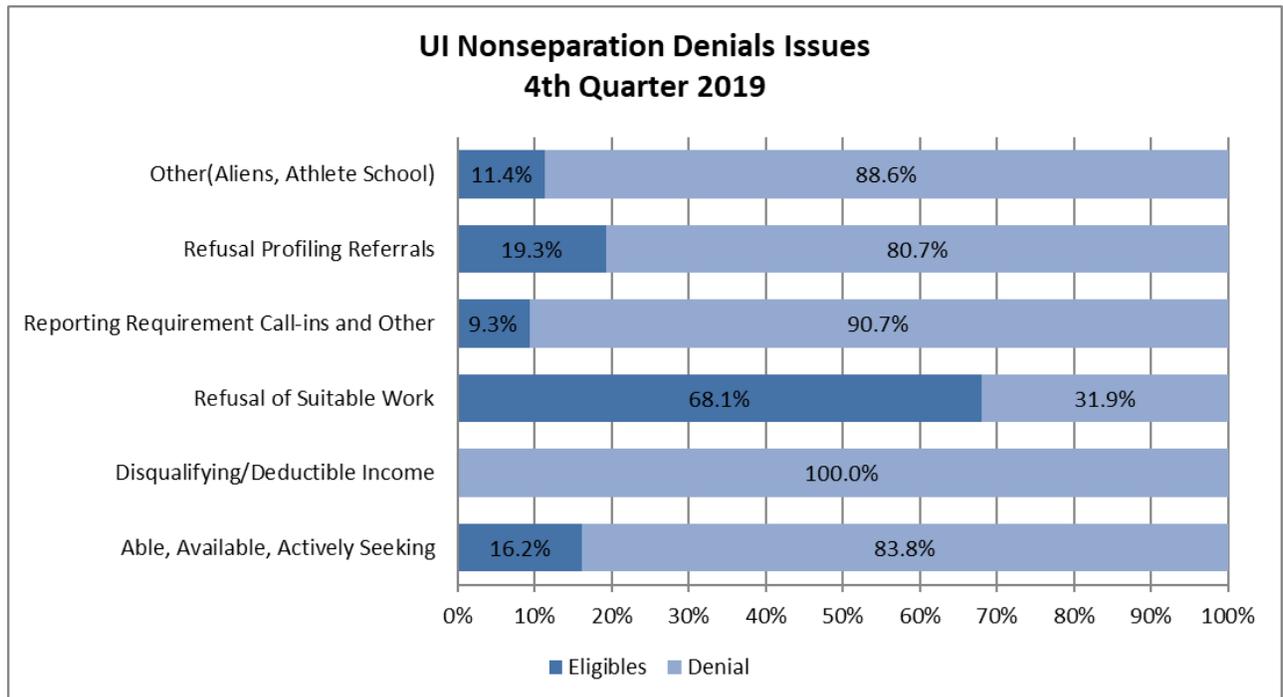
UI Separation Denials Issues 4th Quarter 2019



In the 4th quarter of 2019, 77.1% of the determinations where the claimant voluntarily left the job resulted in a denial of eligibility, while states issued denials for only 33.5% of the determinations where the claimant was discharged from the job.



In the 4th quarter of 2019, the largest category of nonseparation determinations (34.9%) involved the claimant’s ability to work, availability for work, and compliance with the state’s active work search requirements. The second largest category (33.7%) related to reporting requirement call-ins and other.



In the 4th quarter of 2019, the category of nonseparation determinations with the highest denial rate was “Disqualifying/Deductible Income” with 100%, followed by “Reporting Requirement Call-ins and Other” with 90.7%, and “Other (Aliens, Athlete School)” with 88.6%.