Unemployment Insurance (UI) Nonmonetary Determinations
3rd Quarter of 2019

Quality

In the 3rd quarter of 2019, 76.9% of the nonmonetary determinations sampled and reviewed for quality passed validation with 95 or more points out of 100, and 18.2% failed validation.

In the 3rd quarter of 2019, the quality of claimant information was adequate for 84.8% of the nonmonetary determinations sampled and reviewed.
In the 3rd quarter of 2019, the quality of the employer information was adequate for 55.3% of the nonmonetary determinations sampled and reviewed.

In the 3rd quarter of 2019, the quality of the information and facts obtained from others (for example labor unions, private employment agencies, employer representatives) was adequate for 6.5% of the nonmonetary determinations sampled and reviewed.
In the 3rd quarter of 2019, the quality reviews concluded that 76.9% of the nonmonetary determinations sampled met the standards for the application of law and policy. A nonmonetary determination meets the standard if “all relevant and critical facts were obtained or a reasonable attempt was made to obtain them and the nonmonetary determination is clearly correct.” (ET Handbook 301, Ul Performs: Benefits Timeliness and Quality Nonmonetary Determinations Quality Review)

In the 3rd quarter of 2019, the quality of the written determination was adequate for 78.8% of the nonmonetary determinations sampled and reviewed.

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