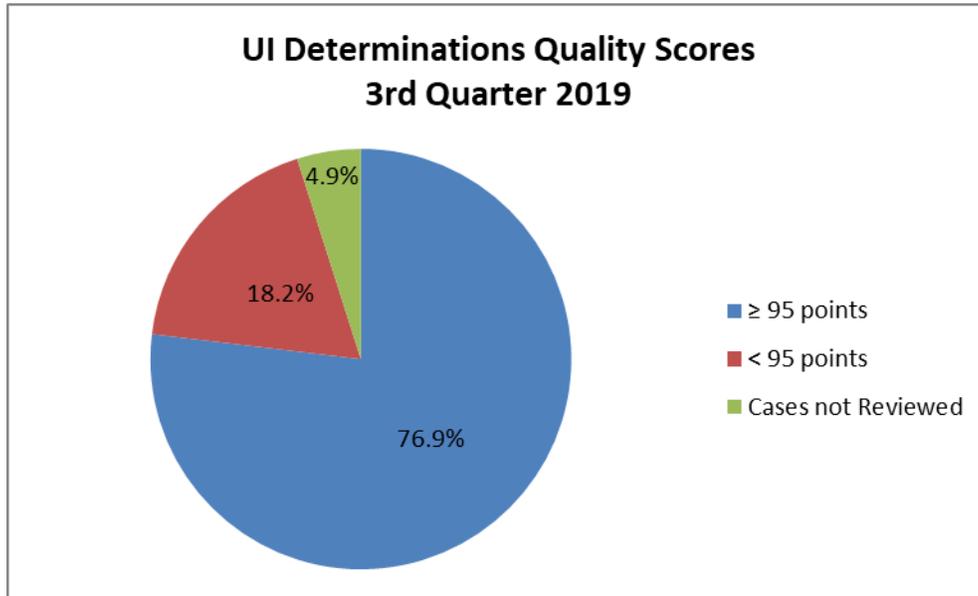


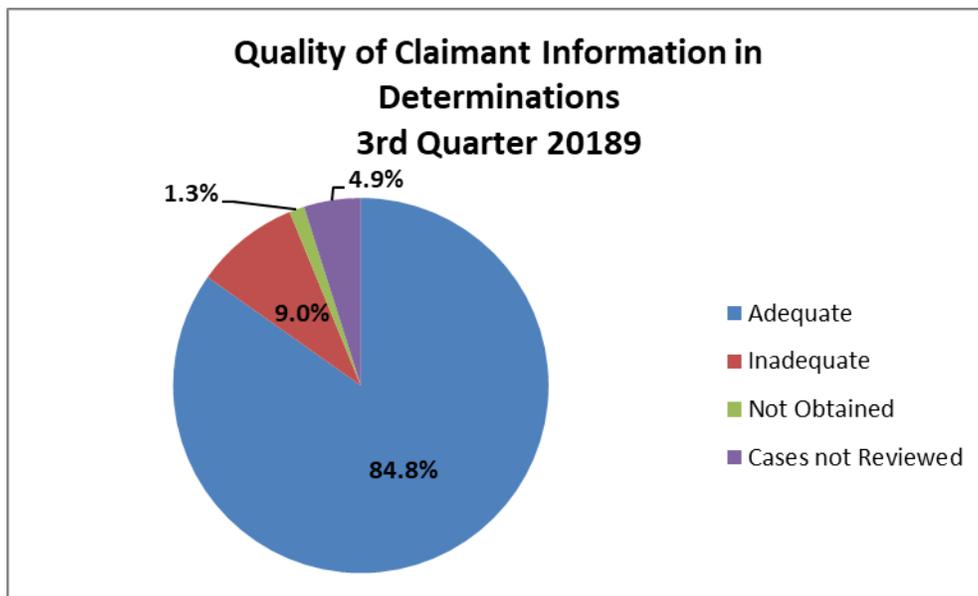
# Unemployment Insurance (UI) Nonmonetary Determinations

3<sup>rd</sup> Quarter of 2019

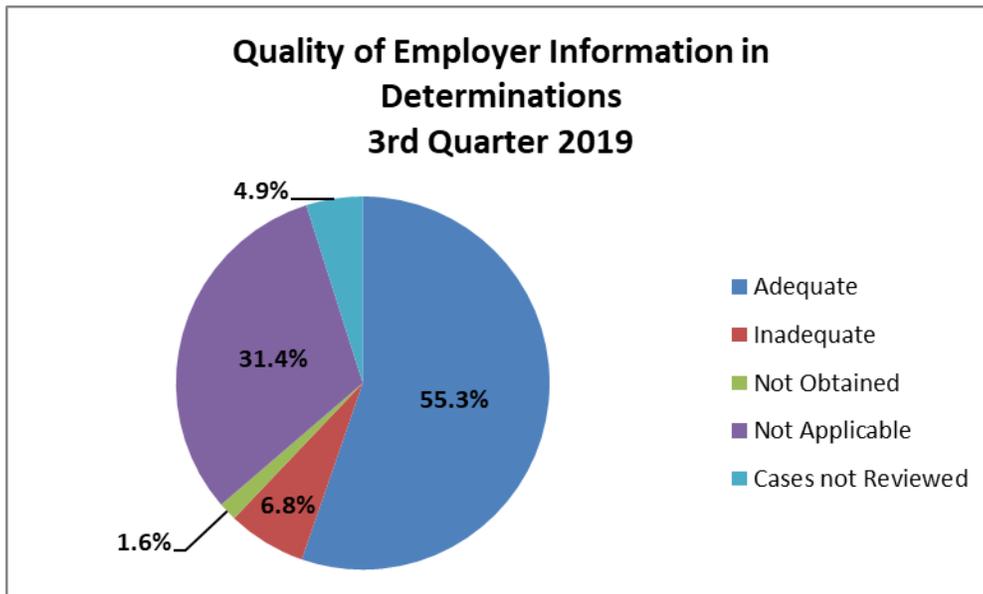
## Quality



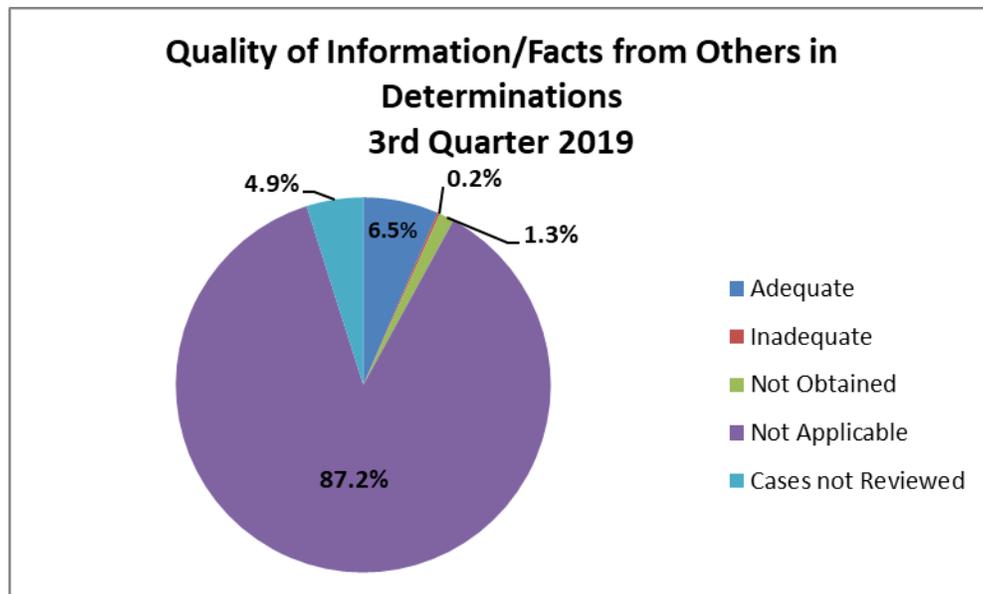
In the 3<sup>rd</sup> quarter of 2019, 76.9% of the nonmonetary determinations sampled and reviewed for quality passed validation with 95 or more points out of 100, and 18.2% failed validation.



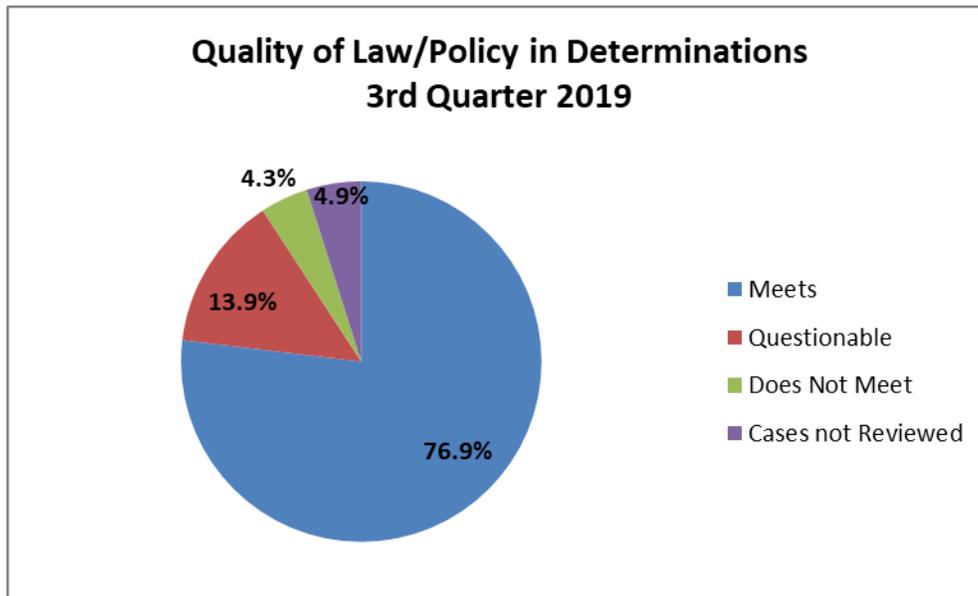
In the 3<sup>rd</sup> quarter of 2019, the quality of claimant information was adequate for 84.8% of the nonmonetary determinations sampled and reviewed.



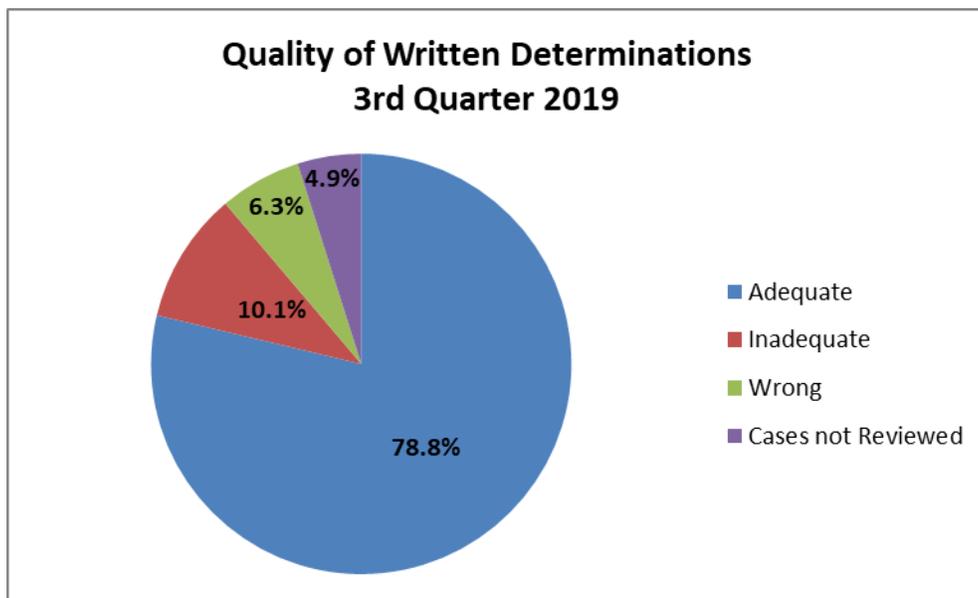
In the 3<sup>rd</sup> quarter of 2019, the quality of the employer information was adequate for 55.3% of the nonmonetary determinations sampled and reviewed.



In the 3<sup>rd</sup> quarter of 2019, the quality of the information and facts obtained from others (for example labor unions, private employment agencies, employer representatives) was adequate for 6.5% of the nonmonetary determinations sampled and reviewed.



In the 3<sup>rd</sup> quarter of 2019, the quality reviews concluded that 76.9% of the nonmonetary determinations sampled met the standards for the application of law and policy. A nonmonetary determination meets the standard if “all relevant and critical facts were obtained or a reasonable attempt was made to obtain them and the nonmonetary determination is clearly correct.” (ET Handbook 301, *UI Performs: Benefits Timeliness and Quality Nonmonetary Determinations Quality Review*)



In the 3<sup>rd</sup> quarter of 2019, the quality of the written determination was adequate for 78.8% of the nonmonetary determinations sampled and reviewed.