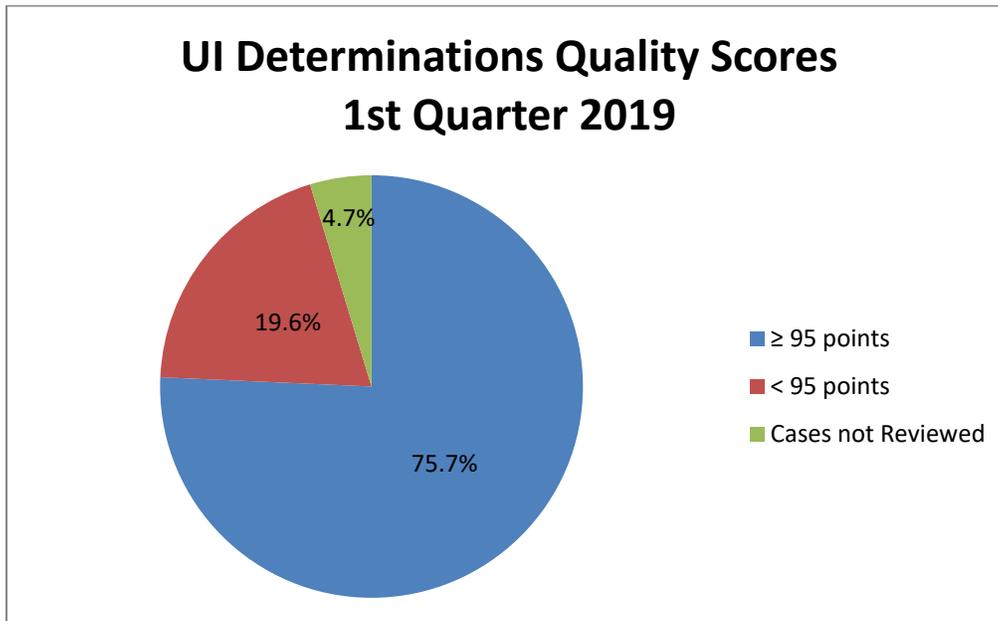


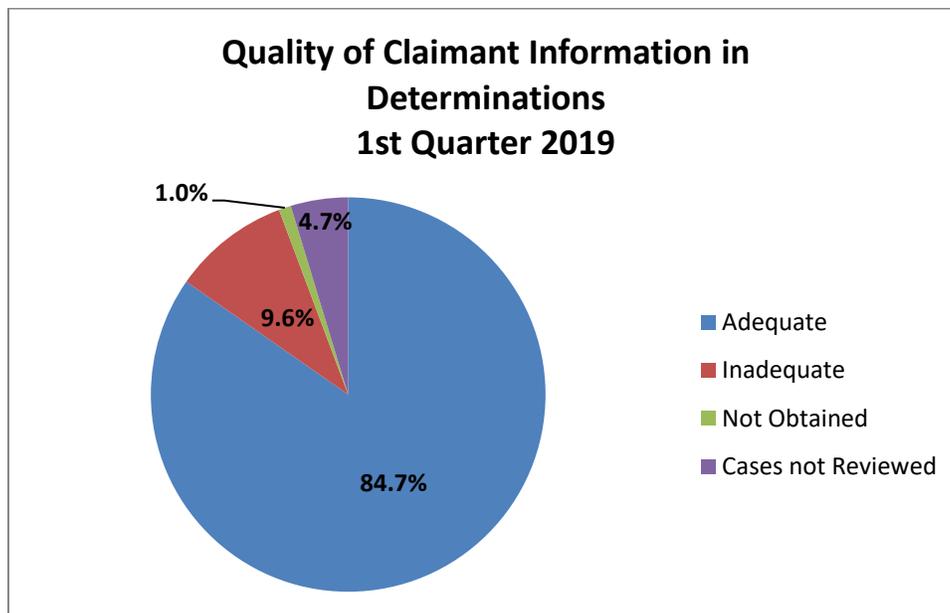
# Unemployment Insurance (UI) Nonmonetary Determinations

1<sup>st</sup> Quarter of 2019

## Quality

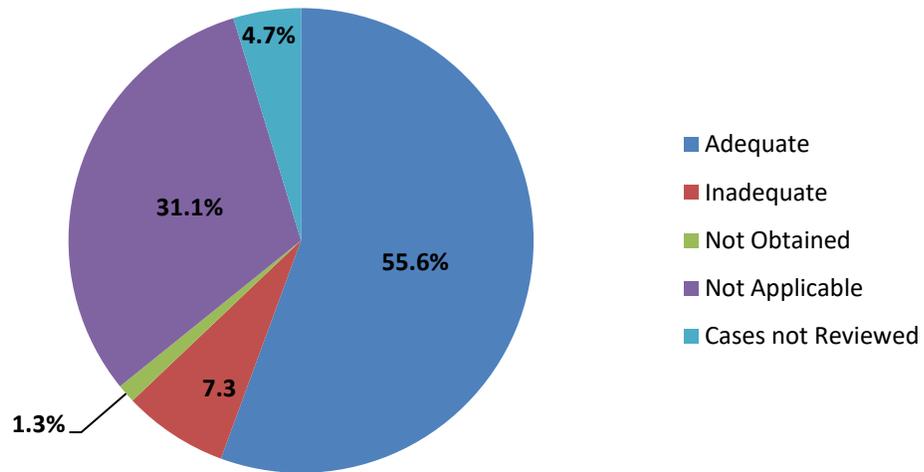


In the 1<sup>st</sup> quarter of 2019, 75.7% of the nonmonetary determinations sampled and reviewed for quality passed validation with 95 or more points out of 100, and 19.6% failed validation.



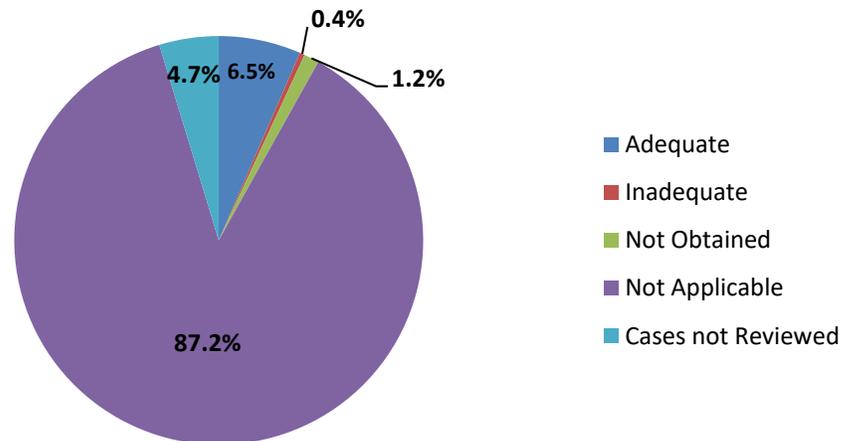
In the 1<sup>st</sup> quarter of 2019, the quality of claimant information was adequate for 84.7% of the nonmonetary determinations sampled and reviewed.

### Quality of Employer Information in Determinations 1st Quarter 2019



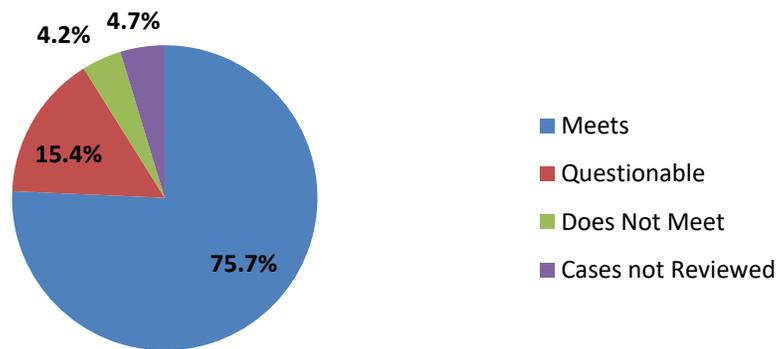
In the 1<sup>st</sup> quarter of 2019, the quality of the employer information was adequate for 55.6% of the nonmonetary determinations sampled and reviewed.

### Quality of Information/Facts from Others in Determinations 1st Quarter 2019



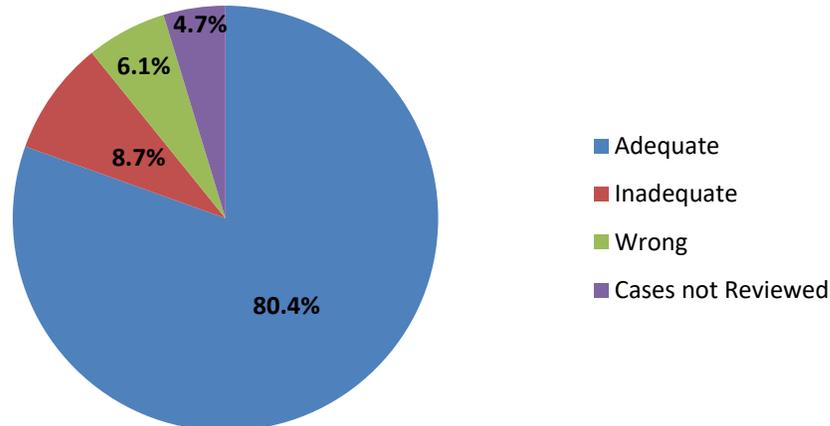
In the 1<sup>st</sup> quarter of 2019, the quality of the information and facts obtained from others (for example labor unions, private employment agencies, employer representatives) was adequate for 6.5% of the nonmonetary determinations sampled and reviewed.

## Quality of Law/Policy in Determinations 1st Quarter 2019



In the 1<sup>st</sup> quarter of 2019, the quality reviews concluded that 75.7% of the nonmonetary determinations sampled met the standards for the application of law and policy. A nonmonetary determination meets the standard if “all relevant and critical facts were obtained or a reasonable attempt was made to obtain them and the nonmonetary determination is clearly correct.” (ET Handbook 301, *UI Performs: Benefits Timeliness and Quality Nonmonetary Determinations Quality Review*)

## Quality of Written Determinations 1st Quarter 2019



In the 1<sup>st</sup> quarter of 2019, the quality of the written determination was adequate for 80.4% of the nonmonetary determinations sampled and reviewed.

For detailed data on nonmonetary determinations quality for each state for the 1<sup>st</sup> quarter of 2019, click on the following link:

[UI Determinations Quality 1st Quarter 2019](#)