

TIER I MEASURE	EFFECTIVE DATE/ CRITERION		
	FY 2000 SQSP	FY 2002 SQSP	FY 2005 SQSP
First Payment Timeliness: Number of days elapsed from week-ending date of the first compensable week in benefit year to date payment is made in person, mailed, or offset or intercept is applied on the claim. Source: ETA 9050 report.			
% of 1st Payments within 14/21 days: Intrastate UI, full weeks	87		
% of 1st Payments within 35 days: Intrastate UI, full weeks	93		
% of 1st Payments within 14/21 days: Interstate UI, full weeks	70		
% of 1st Payments within 35 days: Interstate UI, full weeks	78		
% of 1st Payments within 14/21 days: Intrastate + Interstate UI, UCFE, UCX programs, full + partial/part-total weeks		90*	90*
% of 1st Payments within 35 days: Intrastate + Interstate UI, UCFE, UCX programs, full + partial/part-total weeks		95*	95*
Nonmonetary Determinations Timeliness: Number of days elapsed from date of detection by the SESA of any nonmonetary issue which had the potential to affect the claimant's past, present or future benefit rights to date of the determination. Source: ETA 9052 report.			
% of separation determinations within 21 days of detection date: Intrastate + Interstate UI, UCFE, UCX		80	80
% of nonseparation determinations within 14 days of detection date: Intrastate + Interstate UI, UCFE, UCX		80	80
Nonmonetary Determinations Quality: Evaluation results of quarterly samples of nonmonetary determinations selected from the universe of nonmonetary determinations reported on the ETA 9052 report, as instructed in ET Handbook No. 301 (revised January 1998). Source: ETA 9056 report.			
% of separation and nonseparation determinations with quality scores > 80 points: Intrastate + Interstate UI, UCFE, UCX		75	75
Lower Authority Appeals Timeliness: Number of days elapsed from the date the request for a lower authority appeals hearing is filed to date of the decision. Source: ETA 9054 report.			
% of lower authority appeals decided within 30 days of filing: Intrastate + Interstate UI, UCFE, UCX	60	60*	60*
% of lower authority appeals decided within 45 days of filing: Intrastate + Interstate UI, UCFE, UCX	80	85*	85*

% of lower authority appeals decided within 90 days of filing: Intrastate + Interstate UI, UCFE, UCX		95*	95*
Higher Authority Appeals Timeliness: Number of days elapsed from the date a higher authority appeal is filed to date of the decision. Source: ETA 9054 report.			
% of higher authority appeals decided within 45 days of filing: Intrastate + Interstate UI, UCFE, UCX	50	50	50
% of Higher authority appeals decided within 75 days of filing: Intrastate + Interstate UI, UCFE, UCX	80	80	80
% of higher authority appeals decided within 150 days of filing: Intrastate + Interstate UI, UCFE, UCX	95	95	95
Lower Authority Appeals Quality: Evaluation results of quarterly samples of lower authority benefit appeals hearings selected and evaluated as instructed in ET Handbook No. 382 (2nd Edition). Source: ETA 9057 report.			
% of lower authority appeals with quality scores equal to at least 85% of the potential points: Intrastate + Interstate UI, UCFE, UCX	80	80	80
New Employer Status Determinations Timeliness: Number of days elapsed from last day of the quarter (Quarter Ending Date--QED) in which liability occurred to date of determination (date that the status information was officially entered into the State=s system). Source: ETA 581 report.			
% of status determinations for newly established employers made within 90 days of the QED	60	60	60
% of status determinations for newly established employers made within 180 days of the QED	80	80	80
New Employer Status Determinations Accuracy: Accuracy of status determinations based on the application of a review instrument for an annual acceptance sample selected from a universe of all status determinations for new and reactivated employers made during one complete calendar year, as instructed in ET Handbook No. 407 (revised December 1998). This measure includes only the accuracy of the determination, <u>not</u> the posting.			
Pass new employer status determinations accuracy acceptance sample: No more than 6 failed cases in a sample of 60		Pass	Pass
Timeliness of Transfer from Clearing Account to Unemployment Trust Fund (UTF):			
Average number of days funds are on deposit in the State clearing account before transfer to the State account in the UTF, estimated from total deposits to the clearing account and total daily ledger balance reported on the ETA 8414 report.	<=2 days		
Ratio of average daily loanable balance in clearing account to		<=1.75	<=1.0

average daily transfer to UTF: Ratio of the monthly average daily loanable balance (line 10, ETA 8414 report) to the average daily transfer to the Trust Fund (line 3, ETA 8405 report, divided by the number of days in the month).			
Timeliness of Deposit to the Clearing Account: Elapsed time from the State=s receipt of employer contributions to their deposit in the clearing account, estimated from a random sample of contributions received by the State during a specified time interval.			
Criterion deferred until uniform measurement methodology is developed.			