

UI PERFORMS TIMELINE

Item	1995	1996	1997	1998	1999	2000
Measurement: Benefit Timeliness & Quality		Announced, UIPL 10-96 Qual. univ., 7/1 Qual reviews Oct.	Time lapse meas. 1/1; revised Hb301; training. Alternative BPC measures tested & analyzed	PEG review,s BPC measures; FRN, implementatio n of new BPC measures	Reassess appeals qual sample size and nonmon review method.	
Measurement: Tax Perf. System	Phase I, vol. Implement of new 581 data	TPS mandatory; first full year OMB reauth.	1st full eval., release of 96 CM data	Best Practices software		
Measurement: Benefit Accuracy Measurement (a), Paid Claims	RO monitoring changes, Aug	Name chg; Voluntary Media release; Bldg blocks in 95 Ann Rept.; OMB clear for meth & sample size changes	Methods chg, sample reductions, 1/1 96 Ann rept has building blocks, Aug., revised Hb 395, 396; new COBOL pgm, Y2K complaint		Review DCI for paid and denied claims Prepare to include interstate pmts	Begin review of interstate benefit pmts accuracy
Measurement: Benefit Accuracy Measurement (b), Denied Claims		Pilot designed, States selected, software begins	Software completed; Sampling begins, Sept.	Pilot Report & Evaluation	Preparations for Nationwide Program	Nationwide Implementation, 1/1/2000

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Data Validation	Approach developed as part of PMR initiative	State-specific Tax, Benefit Hbs. Done, sent to States for comment; tax system pre-piloted	Benefits pre-pilot; Hbs completed; pilots set in 3 States	3-State pilot; consult with PEG; Federal staff trained in system	Training, preparation for national implementation	National implementation
State Quality Service Plan	PEWG guidance		Final concept developed in consultation with PEG	FRN to obtain UI-wide comments; obtain OMB approval; develop reward/incentive system; develop and inventory competencies; develop materials for RO participation;	In use (FY1999); Develop specs for CAP tracking system; Develop clearing house for technical information	In use Establish CAP tracking system;
Benchmarking	PEWG guidance		Development strategy approved	Fed-State workgroups; 1st report June, final Aug., FRN Oct., present to UI Dir In Nov.	In effect, perhaps phased in.	
Regulation	PEWG guidance	ANPRM developed, cleared	ANPRM issued Jan, consult with PEG	Notice of Proposed Rule, Sept	Final Rule, Sept.	

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Reports & Analysis	PEWG guidance	BAM, 1995 data; QA, 1996	BAM, 1996 (aug), TPS 1996 (Dec), BTQ (Dec), FRN on UI PERFORMS (Dec)	UI PERFORMS, Aug.; BAM, TPS, BTQ, others possible		