

Dear Colleague:

The Second Triennial NAUIAB/DOL Conference will be held at Shangri-La Resort, Oklahoma, from June 15 through June 19, 1997. The conference agenda is attached and offers a packed program of substantive issues and outstanding speakers, giving our attendees vital and useful information to take home to their agencies.

Shangri-La provides a very pleasant setting for this conference. Lodging in the hotel has been prearranged and a block of rooms reserved for the conference. Shangri-La has granted a special room rate of \$95.00 per night, plus five percent tax, (single or double). Reservations should be made before May 14, 1997, to guarantee rates and availability. The hotel has agreed to extend the special rates before and after the conference, based on availability. Information on discounted airfares and car rental is attached, along with registration and membership forms.

The conference begins Sunday morning, June 15th, with golf and fishing tournaments. Conference registration is from two to five p.m, followed by a get-acquainted reception on the patio overlooking Grand Lake. There are two outings this year. Monday evening we will have a dinner cruise on the Cherokee Queen, with dancing and a casino. Wednesday evening there will be a block party, with shopping, dinner and line dancing.

The Board of Governors invites you to attend our conference to gain more knowledge of important issues related to our work in the field of unemployment insurance and help your agency move forward in its own search for excellence. We look forward to seeing you in the beautiful Grand Lake area of Oklahoma.

Sincerely,

Thelma M. Hill  
President, NAUIAB  
Chief Counsel  
North Carolina

Enclosures

Fact Sheet - 1997 Annual Conference

HOTEL

Make your reservations directly with Shangri-La on the enclosed form.

TRANSPORTATION

TULSA, OKLAHOMA AIRPORT (One hour, 20 minute drive to Shangri-La)

The Oklahoma Employment Security Commission will provide courtesy transportation between the Tulsa Airport and Shangri-La for attendees and family from Saturday, June 14 through Friday, June 20. If you are going to use this service, you must advise us of the name of your airline and your arrival and departure dates and times by June 1, 1997. (See Registration Form) There will be a NAUIAB transportation booth at the airport Saturday and Sunday, June 14 and 15.

Designated Car Rental Agency

Thrifty Car Rental, 918-838-3333, has offered a 20% discount rate for economy and mid-size cars, with unlimited mileage for their Tulsa location only.

Economy:            Weekly - \$124.00; Daily - \$27.99  
                          (Four door - Dodge Neon or similar)

Mid-size:            Weekly - \$140.80; Daily - \$31.20  
                          (Dodge Stratus or similar)

Free shuttle service from the airport to the rental counter, about a three-minute trip.

Major car rental booths available at the airport.

Budget            800-526-6429  
Hertz             800-544-0058

For more freedom and convenience, we encourage you to take advantage of the car rental.

RESORT TRANSPORTATION

Shangri-La provides courtesy vans for travel anywhere on their grounds.

AIRLINES

Southwest Airlines, 800-433-5368 (I.D Code R2807), 10% off unrestricted fares & most of restricted fares.

TWA, 800-325-4933, (Ticket Designator V-15601), 10-25 % off unrestricted F25 & Y25 fares; 5-10 % off all other published fares.

Delta, 800-241-6760, (File No. XC773), 5% off published fares; 10% off Y06 & YR06 fares.

American, 800-433-1790, (Star File # S6967AC), 5% off applicable fares; 10% off Y26 fares 7 day advance.

**Note: Must give appropriate ID code, Ticket Designator, File Number or Star File number and use the listed 800 number, when requesting discount fares.**

#### GOLF

GOLF ON YOUR OWN - Make tee time reservations as early as possible.

800-331-4060, Ext. 7884, 7885,7886. Golf fee: \$75.00

Two championship courses

Gold Course - Broad, rolling fairways & breathtaking views of Grand Lake. Men: Par 70 - Women: Par 71.

Blue Course - Long, occasionally narrow fairways with undulating greens.

**Note: Soft spikes only, no cleats.**

#### FISHING ON YOUR OWN (Martin Landing)

Guides, boats and gear available - 918-257-8248. Shoreline is 1,300 miles long, with over 60 miles winding through the foothills of the Ozarks. Stocked fishing pond also available.

#### SIDE TRIPS

The Oklahoma Employment Security Commission is providing five vans with drivers, for NAUIAB use for side trips during the conference. Sign up for trips during registration in the hotel lobby or at the registration desk at the Conference Center for the remainder of the Conference.

Sunday, June 15

**Seneca Layuga Bingo** (near Grove) 2:30 p.m. to 10:30 p.m.

Monday, June 16

**Will Rogers Memorial Museum**, Claremore, Oklahoma - 9 a.m

(4 to 5 hour trip) - Gravesite, memorabilia, children's interactive center, films, gift shop, archives. (No charge)

**J.M. Davis Arms & Historical Museum** - Includes 20,000 firearms and related items; collections of steins and swords. (Donations)

**Har-ber Village**, Grove, Oklahoma - 9 a.m. and 1:00 p.m.  
Reconstructed turn-of-the-century village of over one hundred buildings and collections. Seemingly endless collections of china, household equipment, furnishings, dolls, glassware, brass, antique farm implements, etc. Statue of Christ overlooking the lake, plenty of benches placed throughout the village to allow visitors to pause often to enjoy the peaceful landscape and views of Grand Lake. Gift shop and snack bar located at entrance. Open until 6:00 each evening. (Donations)

**Antique Shopping**, Grove, Oklahoma - 9 a.m. and 1 p.m.

**Starbird's Rod & Custom Car Hall of Fame** (Fee), Afton, Oklahoma - 10 a.m.

Tuesday, June 17

**Antique Shopping** - Downtown Grove

**Precious Moments Figurine Factory**, Carthage, MO-3:30 p.m.  
(1 1/2 hour drive)  
45 Minute tour- \$1.00 donation  
Music Show - Free  
Buffet - \$9.99 (includes beverage and gratuity)  
Water-Light Show, (New) 20 to 30 minute show, 120  
precious angels - bronzed. \$5.00

**Har-ber Village**, Grove, Oklahoma - 3:30 p.m. - 6:00 p.m.  
(See Monday for description)

**Discoveryland**, Tulsa, Oklahoma - 4:30 p.m. - 12:30 p.m.  
Outdoor production of Rogers & Hammerstein musical "Oklahoma". Very good! Barbecue dinner available before production. Pre-show begins at 7:00 p.m. Musical begins at 8:00 and ends about 11:00 p.m. Late return to Shangri-La. \$15.00 each

Wednesday, June 18

**Precious Moments Figurine Factory**, Carthage, Missouri  
9:00 a.m. (See Tuesday for description)

**Har-ber Village**, Grove, Oklahoma - 9:00 a.m. & 1:00 p.m.  
(See Monday for description)

**Will Rogers Memorial Museum**, Claremore, Oklahoma - 9 a.m  
(4 to 5 hour trip) - Gravesite, memorabilia, children's  
interactive center, films, gift shop, archives.  
(No charge)

**J.M. Davis Arms & Historical Museum** - Includes 20,000  
firearms and related items; collections of steins and  
swords. (Donations)

#### POINTS OF INTEREST IN THE AREA

Starbird's Nat'l Rod & Custom Car Hall of Fame (Hwy 85A-Afton)  
Har-ber Village (Grove)  
Satsuki Gardens (Grove)  
LenDonWood Gardens (Grove) (Fathers free on 6-15-97)  
Seneca Layuga Bingo (Grove)  
Cayuga Indian Mission Church (Northeast of Grove)  
Arts & Crafts Festival (Disney) (Saturday, 6-14-97)  
Antique Shopping (Grove, Claremore and Jenks)  
Davis Gun Museum (Claremore)  
Will Rogers Memorial (Claremore)  
Gilcrease Art Museum (Tulsa)  
Woolaroc Museum and Wildlife Preserve (Bartlesville)  
Cherokee Heritage Center (Tahlequah)  
Blue Ribbon Downs (Sallisaw)  
Precious Moments Figurine Factory (Carthage, MO)

#### EVENING ACTIVITIES

Monkey Island Trail & Hay Rides (Grand Lake)  
100 acres on Grand Lake, 10 a.m. to Dusk  
Grand Lake Opry Show (Grove) (Friday & Saturday only)  
Variety show - gospel, country, comedy  
Jim Ed Brown appearing Saturday, 6-14-97 3 & 8 p.m.  
Kountry Kuzins Jamboree (Grove) (Friday & Saturday only)  
Family comedy & music show  
Seneca Layuga Bingo (Grove) (Sunday evening after reception)

MENUS FOR YOUR INFORMATION (Vegetarian meals available on request)

Reception

Steamship Rounds (Roast beef)  
Beer battered vegetables  
breasts  
Mozarella Cheese Sticks  
seeds  
Cheese Tray  
maple sauce)  
Fruit Tray  
slaw  
Tortillas and Salsa  
Chip & Dip  
(One free drink, then  
cash bar)  
tea

Monday Lunch

Turkey Medallions  
(2 center cut  
rolled in sesame  
with orange-  
Hot vegetable  
Potatoes  
Rolls & butter  
Dessert  
Coffee, decaf &

Tuesday Box Lunch  
Lunch

Choice of:  
Salad Tostada  
Turkey or Roast Beef or Ham  
chicken breast,  
Swiss or American Cheese  
with  
Choice of Bread  
ranch dressing  
Whole Fruit  
corn tortillas,  
Relish cup  
and guacamole.)  
Chips  
Fudge Brownie  
decaf and Tea  
(Drink not included)

Wednesday

Chicken  
(Grilled  
fresh greens  
picante  
between  
tomatoes  
Dessert  
Coffee,

Monday Dinner Cruise  
Party

(Cherokee Queen)  
Shebang)  
Barbecued Ribs  
Fried Chicken  
Potato  
Vegetable  
Pasta Salad  
Green Salad  
Cobbler (homemade)

Wednesday Block

(The  
Prime Rib  
Baked  
Salad  
Hot Bread  
Peach

Bread  
decaf - tea

Coffee -



Dessert  
of wine,  
Coffee - decaf - tea  
cash bar)  
(One free drink, then cash bar)

(One free glass  
then

Thursday Board of Directors Luncheon

Chicken Bianchi  
(Grilled chicken breast, ham &  
provolone with herb pesto sauce)  
Potato & vegetable  
Rolls & butter  
Route 66 Sundae Dessert  
Coffee - decaf - tea

**NAUIAB/DOL CONFERENCE**  
**SHANGRI-LA, AFTON, OKLAHOMA**  
**June 15 - 19, 1997**

**AGENDA**

**Sunday, June 15, 1997**

7:00 - 11:00 **Fishing Tournament**

8:00 - Noon **Golf Tournament**

2:00 - 5:00 **Registration**

3:00 - 5:00 **Board of Governors Meeting**

5:00 - 7:00 **Reception**

Presentation of Fishing Tournament and Golf  
Tournament Prizes

**Monday, June 16, 1997**

7:00 - 8:00 **Registration and Coffee**

8:00 - 8:45 **Opening Remarks**

Thelma Hill (NC), President, NAUIAB  
Rita Moore (OK), Vice Chair, Oklahoma Board  
of Review  
Jon Brock, Executive Director, Oklahoma  
Employment Security Commission  
Hon. Frank Keating, Governor of Oklahoma

8:45 - 10:15

**Service Quality**

Dr. Lee Manzer, Oklahoma State University

10:15 - 10:30

**Break**

**Monday, June 16, 1997**

10:30 - Noon

**Workshops**

1. **Service Quality - ADMINISTRATIVE STAFF**  
Dr. Lee Manzer, Oklahoma State  
University
2. **Establishing Standards of and  
for Telephone Hearings**
  - a. Higher Authority Workgroup  
Maureen Bucek (TX), Mark Haldane  
(MA), Vincent Martorano (NJ), Hazel  
Warnick (MD)
  - b. Lower Authority Workgroup  
Dan Ahlfield (TX), Stephanie Parker  
(DE)
  - c. Counsel and Staff Attorney Workgroup  
Thelma Hill (NC), Bob Smith (WV),  
Deborah Watson (TX)

Noon - 1:30

**Lunch**

**Federal Developments**

Grace Kilbane, Director, UIS, USDOL

1:30 - 3:00

**Workshops**

1. **Service Quality - LOWER AUTHORITY**  
Dr. Lee Manzer, Oklahoma State  
University
2. **Drugs and Drug Testing Issues:**
  - a. Hair Testing  
Christine Berka, Psychomedics Corp.,  
Bill Thistle, Esq., Psychomedics  
Corp.
  - b. False Positives/False Negatives  
Christine Berka, Psychomedics Corp.,  
Bill Thistle, Esq., Psychomedics  
Corp.
  - c. Do Positive Test Results From Random  
Tests Constitute Misconduct Absent a  
Showing of Impairment?  
Dave Kubli (OH)
  - d. Off-duty Use or Sale of Drugs  
Dave Kubli (OH)
3. **Filing Appeals by Telephone**

Denise Cannata (RI), Paula Henige (MI),  
Steve Long (AK)

**Monday, June 16, 1997**

3:00 - 3:15

**Break**

3:15 - 4:45

**Workshops**

University

1. **Service Quality** - HIGHER AUTHORITY  
Dr. Lee Manzer - Oklahoma State

Corp.

2. **Drugs and Drug Testing Issues:**

- a. Hair Testing  
Christine Berka, Psychemedics Corp.,  
Bill Thistle, Esq., Psychemedics  
Corp.

- b. False Positives/False Negatives  
Christine Berka, Psychemedics Corp.,  
Bill Thistle, Esq., Psychemedics

- c. Do Positive Test Results from Random  
Tests Constitute Misconduct Absent a  
Showing of Impairment?  
Dave Kubli (OH)

- d. Off-duty Use or Sale of Drugs  
Dave Kubli (OH)

3. **Changing Roles of Administrative and  
Professional Staff and other Personnel  
Issues**

Dan Anderson (IA), Kathy Boyer (MD),  
Patrice Fields (NC)

4:45 - 5:00

**Close**

7:00 - 10:00

**Outing - Dinner Cruise**

**Tuesday, June 17, 1997**

7:00 - 8:00

**Coffee**

8:00 - 9:30

**Coping with Frustration and Stress in the  
Administrative Adjudication Process**

Dr. Jacob Herring

9:30 - 9:45

**Break**

Tuesday, June 17, 1997

9:45 - 10:45

**Workshops**

1. **Stress Management**  
Dr. Jacob Herring
2. **Walking Off the Job and Intent to Quit and Medical Leave Issues**  
Phil Gilliam (UAW), Tony Klemer (GM)
3. **ADA and Mental and Emotional Illness**  
Van Braswell (AZ), Brad West (OK)
4. **Labor Standards - Scope of Labor Market for Different Occupations**  
Lynn Knox (CT)
5. **Maximizing the Number of Hearings Per Week/Month**  
Dan Ahlfield (TX), Linda Bramlett (GA), C.D. Breme (VA), Ron Calkins (AR), George Matish (MI), Alice Mitchell (OK), Louis Steinwedel (MD)

10:45 - 11:00

**Break**

11:00 - Noon

**Workshops**

1. **Stress Management**  
Dr. Jacob Herring
2. **Walking Off the Job and Intent to Quit and Medical Leave Issues**  
Phil Gilliam (UAW), Tony Klemer (GM)
3. **ADA and Mental and Emotional Illness**  
Van Braswell (AZ), Brad West (OK)
4. **Labor Standards - Scope of Labor Market for Different Occupations**  
Lynn Knox (CT)
5. **Office Equipment Solutions to Various Problems**  
Kathy Boyer (MD), Sonja Weisgerber (KS)

Noon - 1:00

**Box Lunch**

1:00 - 3:00

**Hearing Security and Safety Issues**

James Horn, M.F.S.

3:00 - 3:15

**Break**

3:15 - 4:45

**Automation Demonstrations**

4:45 - 5:00

**Close**

Wednesday, June 18, 1997

- 7:00 - 8:00                   **Coffee**
- 8:00 - 9:30                   **Judicial Perspective on Administrative Adjudication**  
                                  Hon. Marian Opala, Associate Justice,  
                                  Oklahoma Supreme Court
- 9:30 - 9:45                   **Break**
- 9:45 - Noon                   **Automation Demonstrations**
- 9:45 - 10:45                  **Workshops**
1.   **What Are the Limits of Good Cause Attributable to the Employer?**  
                                  Claude Day (MO), Mark Robbins (IN)
  2.   **Waiver of Overpayments - Different Standards**  
                                  Vince Martorano (NJ), Bennett Pudlin (CT)
  3.   **Separations Under Early Retirement Programs**  
                                  Bill Funderburk (SC), Tony Philippsen (WA)
  4.   **Enforcement of No-smoking Rules and No-fault Attendance Policies and Misconduct**  
                                  Phil Gilliam (UAW), Tony Klemer (GM), Jim Pflasterer (WI)
  5.   **Using Data and Management Reports in Managing Appeals Operations**  
                                  Bill Milligan (OH), Grey Staples (MD)
- 10:45 - 11:00                 **Break**
- 11:00 - Noon                  **Workshops**
1.   **What Are the Limits of Good Cause Attributable to the Employer?**  
                                  Claude Day (MO), Mark Robbins (IN)
  2.   **Waiver of Overpayments - Different Standards**  
                                  Vince Martorano (NJ), Bennett Pudlin (CT)
  3.   **Separations under Early Retirement Programs**  
                                  Bill Funderburk (SC), Tony Philippsen (WA)
  4.   **Enforcement of No-smoking Rules and No- fault Attendance Policies and Misconduct**  
                                  Phil Gilliam (UAW), Tony Klemer (GM), Jim Pflasterer (WI)
  5.   **Workflow and Communication between Higher Authority and Lower Authority**  
                                  Kathy Boyer (MD), Virginia Pasqualini (NJ)
- Noon - 1:30                   **Lunch**
- Site Presentations**
- 1:30 - 3:30                   **Ethics Issues in Administrative Adjudication**

Susan Loving, Esq.

3:30 - 3:45

**Break**

3:45 - 4:45

**Workshops**

1. **Interpreters - Issues and Concerns**  
Kay Hansen (MI)
2. **Telecommuting/Flexiplace and Flexitime**  
Bob Otto (TX)
3. **Current Legal Issues**  
Fred Gamin (NC), Jerry Garvey (TX)
4. **Filing Appeals by Telephone**  
Denise Cannata (RI), Paula Henige (MI),  
Steve Long (AK)
5. **Process Analysis and New Ideas for Appeals  
Unit Operations and Procedures**  
Melissa Johnson (TN)

4:45 - 5:00

**Close**

5:30 - 11:00

**Outing - Block Party - Shopping - Dinner -  
Line Dancing**

Thursday, June 19, 1997

7:00 - 8:00

**Coffee**

8:00 - 9:00

**Federal Issues**

Jack Bright, USDOL

9:00 - 10:00

**Workshops**

1. **Misconduct Cases Involving Nursing Homes and Health Care Workers**  
George Matish (MI), John Wlodkowski (ME)
2. **Decisions Based Exclusively on Hearsay**  
Pat Kirby (RI), Claude Lee (KS), Jim Pflasterer (WI)
3. **What Records Must Be Maintained/What Hearings Must Be Held When Bias or Ex Parte Communication Is Alleged?**  
Sal Alatorre (MO)
4. **Precedential Value of Related Administrative/Criminal Proceedings**  
Pam Anderson (WI), Jim Haney (NC)
5. **Lower Authority Quality Evaluation and Workload Counting (2 hr. workshop)**  
Jack Bright (USDOL), Pete Lansdowne (AZ), Jim Webb (AL)

10:00 - 10:15

**Break**

10:15 - 11:15

**Workshops**

1. **Misconduct Cases Involving Nursing Homes and Health Care Workers**  
George Matish (MI), John Wlodkowski (ME)
2. **Decisions Based Exclusively on Hearsay**  
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Pam Anderson (WI), Jim Haney (NC)
5. **Lower Authority Quality Evaluation and Workload Counting (2 hr. workshop)**  
Jack Bright (USDOL), Pete Lansdowne (AZ), Jim Webb (AL)

11:15 - Noon

**NAUIAB Business Meeting**

**Site Selection  
Elections**



Noon - 1:30

**Lunch on your own      Board Lunch**

1:30 - 2:30

**Workshops**

1. **Interpreters - Issues and Concerns**  
Kay Hansen (MI)
2. **Telecommuting/Flexiplace and Flexitime**  
Bob Otto (TX)
3. **Current Legal Issues**  
Fred Gamin (NC), Jerry Garvey (TX)
4. **Workflow and Communication between Higher  
Authority and Lower Authority**  
Kathy Boyer (MD), Virginia Pasqualini (NJ)

2:30 - 3:00

**Closing Remarks**

Dave Kubli (OH), President, NAUIAB

# REGISTRATION

## 1997 NAUIAB & DOL CONFERENCE GRAND LAKE, OKLAHOMA JUNE 15 THROUGH JUNE 19, 1997

NAME \_\_\_\_\_

—

TITLE \_\_\_\_\_ AGENCY \_\_\_\_\_

—

ADDRESS: \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

—

TELEPHONE NO. ( ) \_\_\_\_\_ FAX NO. ( ) \_\_\_\_\_

### CONFERENCE REGISTRATION:

Are you presently a NAUIAB Member? \_\_\_Yes\_\_\_No

(1) MEMBER REGISTRATION (INCLUDES 1997 MEMBERSHIP DUES OF \$25) @ \$225.00 \$ \_\_\_\_\_

(2) MEMBER REGISTRATION (1997 DUES HAVE BEEN PAID SEPARATELY) @ \$200.00 \$ \_\_\_\_\_

(3) FEDERAL REGIONAL OFFICE STAFF AND STATE ADMINISTRATIVE  
SUPPORT STAFF @ \$200.00 \$ \_\_\_\_\_

(4) NONMEMBER REGISTRATION @ \$225.00 \$ \_\_\_\_\_

### GUEST TICKET COSTS:

NAMES OF GUESTS: \_\_\_\_\_

#Tickets: \_\_\_ LUNCH @ \$16.00 MONDAY, JUNE 16, 1997 \$ \_\_\_\_\_

#Tickets: \_\_\_ LUNCH @ \$10.00 TUESDAY, JUNE 17, 1997 \$ \_\_\_\_\_

#Tickets: \_\_\_ LUNCH @ \$15.00 WEDNESDAY, JUNE 18, 1997 \$ \_\_\_\_\_

#Tickets: \_\_\_ OUTING\* @ \$25.00 MONDAY, JUNE 16, 1997 \$ \_\_\_\_\_

\_\_\_ @ \$12.00 (Children under 12 years) \$ \_\_\_\_\_

#Tickets: \_\_\_ OUTING\*\* @ \$25.00 WEDNESDAY, JUNE 18, 1997 \$ \_\_\_\_\_

\_\_\_ @ \$13.00 (Children under 12 years) \$ \_\_\_\_\_

TOTAL \$ \_\_\_\_\_

\*Dinner, Casino/Prizes and dancing on the Cherokee Queen.

\*\*Includes Open House, wine/ hors d'oeuvres (four stores), prime rib dinner/Shebang's and line dancing to Hired Guns Band.

Send Registration to: Rita Moore, Board of Review, 7301 N. Broadway Ste 110, Oklahoma City Ok 73116.

Fax: (405) 842-8107

**National Association of  
Unemployment Insurance  
Appellate Boards  
Membership Application or Renewal**

SEND TO: Rita Moore  
Board of Review  
7301 N. Broadway, Suite 110  
Oklahoma City, OK 73116

**MEMBER INFORMATION**

Name:		Title:	
Business Address:		Agency:	
City:	State:	Zip:	Phone No: ( )
Home Address:		Fax No: ( )	
City:	State:	Zip:	
Would you like correspondence sent to your .....	Home <input type="checkbox"/>	Office <input type="checkbox"/>	
Are you an attorney?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	
Does your state require you to be an attorney	YES <input type="checkbox"/>	NO <input type="checkbox"/>	
Do you work exclusively in the field of UI Appeals	YES <input type="checkbox"/>	NO <input type="checkbox"/>	
If not, state what other areas of endeavor and percentage of time devoted to the UI Appeals process:			
Are you currently a member of: NAUIAB <input type="checkbox"/> ICESA <input type="checkbox"/> NAALJ <input type="checkbox"/> IAPES <input type="checkbox"/>			

**MEMBERSHIP CATEGORY**

<b>FULL MEMBER</b>	
HIGHER AUTHORITY APPEALS: Full-time <input type="checkbox"/> Part-time <input type="checkbox"/> Appointive <input type="checkbox"/>	
State Classified Employee <input type="checkbox"/> Legal Staff <input type="checkbox"/> Hearing Officer <input type="checkbox"/>	
LOWER AUTHORITY APPEALS: Chief of Appeals <input type="checkbox"/> Supervising Hearing Officer <input type="checkbox"/>	
<b>ASSOCIATE MEMBER:</b>	
Legal affairs related to UI Appeals process <input type="checkbox"/> Administration <input type="checkbox"/> Other <input type="checkbox"/> (please explain below)	
ANNUAL DUES \$25 PAYABLE TO NAUIAB	Federal ID# 94276800

1997 NAUIAB & DOL NATIONAL CONFERENCE

June 15-19, 1997

SHANGRI-LA

OKLAHOMA'S GRAND RESORT

SHANGRI-LA RESERVATIONS

USE THIS FORM ONLY - ONE (1) FORM FOR EACH ROOM

Please return to:

Shangri-La Resort  
Reservations Office  
57041 E Hwy 125  
Afton OK 74331

Telephone 800-331-4060  
Fax 918-257-5619

Rates per night:

Single Occupancy \$ 95.00 \_\_\_\_\_ One King Bed  
Double Occupancy \$ 95.00 \_\_\_\_\_ Two Double Beds  
Suite single or double bed \$114.00 \_\_\_\_\_ One Bedroom suite  
(king & hide-a-bed)

\*additional adults (over two) add \$10 per person \_\_\_\_\_ Smoking \_\_\_\_\_ Non-Smoking Children under  
18 in same room free Special Needs \_\_\_\_\_

CHECK-IN TIME AFTER 4 PM \* CHECK-OUT TIME 11:00 AM

There are a limited number of rooms held for this event.  
Requests will be noted and honored as space is available.

DEADLINE MAY 14, 1997.

GUEST INFORMATION: #ADULTS \_\_\_\_\_ CHILDREN(5-18YR) \_\_\_\_\_ UNDER 5 \_\_\_\_\_

NAME: \_\_\_\_\_ ARRIVE \_\_\_\_\_ DEPART \_\_\_\_\_

List other adults sharing this room: \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone AM \_\_\_\_\_ PM \_\_\_\_\_ Fax ( ) \_\_\_\_\_

DEPOSIT OF ONE NIGHT'S ROOM RATE + 5% TAX IS REQUIRED WITH THIS FORM

Please Send check or give credit card information below:

CC# \_\_\_\_\_ expires \_\_\_\_\_ Card Holder \_\_\_\_\_

Please note this is a non-refundable deposit unless cancelled or changed seven (7) days prior to arrival date. All deposits will be applied to the final night of stay. Should you check out prior to your scheduled departure date, you will be charged for the duration of the reservation.

# **TULSA AIRPORT TO SHANGRI-LA TRANSPORTATION REQUEST FORM**

*Oklahoma Employment Security Commission is providing courtesy vans for conference attendees and guests from Tulsa Airport to Shangri-La SATURDAY, JUNE 14 & SUNDAY, JUNE 15 and from Shangri-La to Tulsa airport THURSDAY AFTERNOON, JUNE 19 AND FRIDAY, JUNE 20. Driving time: 1 hour 20 minutes.*

*There will be a NAUIAB Transportation Desk at the airport Saturday, June 14 and Sunday, June 15. Please check-in when you arrive.*

*All requests for transportation must be submitted on this form (mail or fax) by **May 14, 1997**.*

*Please inform us in writing of any late changes in your travel plans if you have requested courtesy transportation.*

**ARRIVAL TULSA AIRPORT:**

**DATE** \_\_\_\_\_ **TIME** \_\_\_\_\_ **AIRLINE** \_\_\_\_\_ **FLIGHT#** \_\_\_\_\_

**NAMES NEEDING  
TRANSPORTATION** \_\_\_\_\_

**DEPARTURE:**

**DATE** \_\_\_\_\_ **TIME** \_\_\_\_\_ **AIRLINE** \_\_\_\_\_ **FLIGHT#** \_\_\_\_\_

**NAMES NEEDING  
TRANSPORTATION** \_\_\_\_\_

**MAIL OR FAX TRANSPORTATION REQUEST FORM TO:**

*Rita Moore  
c/o Board of Review  
7301 North Broadway Ste 110  
Oklahoma City, Oklahoma 73116  
(Fax 405/842-8107)*

*Maps to Shangri-La will be at transportation desk for those renting cars. Check fact sheet for car rental rates for conference attendees. Best rate at Thrifty car rental.*

## THINGS TO DO AT SHANGRI-LA

### 36 Holes of Great Golf

Blue Course	7012 yds.	Par 72
Gold Course	5932 yds.	Par 70

Driving range, two practice greens, private and group lessons, beverage service on courses, and full service Pro Shop all enhance your golfing experience. Rolling fairways, lush greens and spectacular views of beautiful Grand Lake O' the Cherokees surround you on every hole.

### Recreational Excellence

The Golden Leaf Recreation Center is located adjacent to the Main Lodge. Open daily from 6 a.m. the Golden Leaf offers a myriad of activities.

Seven tennis courts, four indoor and three outdoor, are readily available and offer racket rental, ball machine and tournament assistance. The Fitness Center is fully equipped for a thorough workout, along with indoor and outdoor pools, whirlpool, sauna, pool tables and pinball, bicycle rental, basketball and snack bar.

### The Ultimate in Pampering

The Body Shop spa is located within the Golden Leaf Recreation Center and specializes in luxury; massage, facials, reflexology, European body wraps, tanning, passive exercise equipment, manicures and pedicures. Indulge yourself - you deserve it.

### The Waterfront

Awash with activities, The Waterfront has every imaginable water toy; water trampolines, parasailing, party boats, skis, torpedoes, windsurfers, water bikes, kayaks, tubes, knee boards, the "Jazz" submerging ride-of-your-life 3 person boat, Waverunners, Pro VXR & Waverunner III and the Pro Zodia - an inflatable raft and waverunner all in one!

Shoreline cruises of beautiful Grand Lake O' the Cherokees are available weekends, Memorial Day to Labor Day.

A sandy beach, volleyball, hammocks, outdoor pool, cocktail service, snack bar and an outdoor sound system make The Waterfront the place to be.

### Fishing

Professional fishing guides can show you were to catch the "big one." Half day and full day services are available. Boats, rods, reels, bait and tackle are available also for fishing on your own.

### Paths

Running and walking paths are spread throughout Shangri-La's 660 acres of lake-side tranquility.

### The Pirates Crew Children's Program

Let kids be kids!. Supervised fun and games entertain children ages 4 to 12 daily from 9:00 a.m. until 3:00 p.m., and on Friday & Saturday evenings 6:00 p.m. until 12:00 Midnight. Pirates Crew is operated on a seasonal basis and reservations are requested.

### Shangri-La Gift Shops

A wonderful collection of boutiques including full service florist, women's formal and casual dress, and specialty shops can be found at Shangri-La. And even more shopping is located nearby on the Main Street of Monkey Island.

### Area Attractions

Northeast Oklahoma abounds with antique shops, art galleries and museums. Historical and Native American heritage inspires such landmarks as Har-Ber Village, Will Rogers Museum, Buffalo Ranch and Woolaroc Museum and Wildlife Preserve. Entertainment and casual enjoyment take the form of Kountry Kuzins Jamboree, Precious Moments Chapel and "The Man Who Ran" Biblical Amphitheater.