

One-Stop National Conference

**May 13-15, 1997
Westin Bonaventure Hotel
Los Angeles, CA**

One-Stop: Beyond the Vision!

One-Stop is a reality. The vision has been transformed into real-life One-Stop Career Centers aiding employees and employers all across the country. This national conference will connect you to the people, technology, and resources to help you cost-effectively and efficiently implement or enhance your One-Stop system.

Gather practical information from over 100 workshops, learn from your colleagues' successes in roundtable sessions, share challenges and solutions at scheduled networking events, and experience technology designed specifically for One-Stop systems in the Technology Showcase Hall.

We invite you and your One-Stop partners -- from directors to front-line staff -- to take advantage of the One-Stop expertise, technology, and information that will help you go beyond the vision and make your One-Stop Center a reality for your customers.

Over 100 Practical Workshops

Useful information for all stages of One-Stop implementation will expand on the four One-Stop principles: Universal Access, Customer Choice, Integration and Governance, and Performance and Accountability. Workshop topics include:

- Measuring Performance*
- No Wrong Door Access Strategies*
- Resource Generating Strategies*
- Linkage with Welfare Reform*
- Services to Persons with Disabilities*
- Ensuring Customer Satisfaction*
- Continuous Improvement Techniques*
- Electronic Access and Labor Exchange*
- Public-Private Partnerships*

Technology Showcase and Information Exchange

Don't reinvent the wheel. Federal, State, and local practitioners will provide first-hand demonstrations of the technology and systems that are critical to the success of your One-Stop. Field trips to select sites will also be available.

The One-Stop Video Film Festival will generate creative ideas for marketing your One-Stop. You'll also have the chance to access dozens of One-Stop web sites as you "surf the net."

Strengthen Your Network

Solutions to your own One-Stop challenges and issues abound. Meet seasoned One-Stop operators, technology experts, and One-Stop leaders at scheduled networking events. This is your chance to expand your network to include experts you can turn to when you get back to your One-Stop.

Registration

Registration is limited and is available on a first-come, first-served basis. Please complete and return the attached registration form by April 15, 1997. If four or more One-Stop partners register on one

registration form, they are eligible for the discounted group rate. For additional information or to request a registration form please call 800-858-7743 or email timesk@csus.edu

Hotel Reservations

The Federal government lodging rate of \$97 has been negotiated at the Westin Bonaventure for all attendees. A lodging tax exemption form for Federal, State, and Local government employees will be mailed with your registration confirmation; please present this form to the hotel upon check-in. A limited number of rooms are available at the California State government per diem. Please make your reservations by April 15, 1997. In the event that the Westin Bonaventure is sold-out, rooms may be available at the Omni Hotel (three blocks from the Westin), 213-688-7777.

Hotel Reservations: 213-624-1000 or 800-937-8461

Travel Arrangements

For Conference negotiated airfares, please call Jet Away Travel at 800-724-1386.

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Registration Form

Please complete and return your registration form by April 15, 1997. This registration form may be used to register your entire One-Stop team. If four or more One-Stop partners register on this form, they will qualify for the discounted group rate. Payment for all individuals must accompany the form.

Contact Information (Please print or type)

Name (as you wish it to appear on your badge)
Title
Organization
Address
City
State
Zip
Phone
Fax
Email

Attach list for additional One-Stop partners.)

Affiliations

- Please Check One
 - Government
 - Federal
 - State
 - Local
 - Non-Profit
 - Private Sector
 - Other _____

- Please check the box(es) that reflects the program(s) with which you are most closely associated.
 - Economic Development
 - Education
 - Job Training
 - Labor

- Social Services
- Vocational Rehabilitation
- Other _____

One-Stop Implementation Status

Please indicate your One-Stop implementation level (as of May, 1997).

- Early Stages
- Intermediate
- Advanced

Technology and Information Exchange Showcases

Limited space is available for Federal, State, and Local government agencies and non-profit organizations to share technology and exchange information that may enhance the development of One-Stop Career Centers. Please indicate below if your agency or organization may be interested in providing a showcase, video, web site or has resources to display.

- _____ One-Stop Video Film Festival
My One-Stop has a marketing, training, or program overview video that may be shown at the Conference Video Film Festival
- _____ Technology Showcase
My One-Stop demonstrates an exemplary and/or innovative use of technology and may be interested in showcasing at the Conference.
- _____ Web Page
Web Page Address _____
Please feel free to use our web page as a One-Stop Conference resource.
- _____ Other Resources
Please list _____
My One-Stop has printed materials that may be displayed at the Conference.

Registration Fee

Conference registration is limited; registrations will be accepted on a first-come, first-served basis. Registrations received or postmarked by April 15 are eligible for the early-bird registration fee of \$150. One-Stop teams that register four or more partners on this form will qualify for the group discount.

Due to space limitations and conference objectives, registrations will be accepted until May 2 or until the maximum number of participants is reached. No on-site registration is planned. You will receive a registration confirmation in the mail.

Your conference registration fee includes: continental breakfast all three days, one lunch, an evening reception, admission to the exhibit area, all general sessions and workshops, conference materials, and field trips. Cancellation requests received in writing by April 15, 1997, are subject to a \$25 fee. After that date, substitutions are allowed, but no refunds.

Registrants	By April 15	After April 15
Individuals	\$150	195
Four or more One-Stop team partners	\$125	\$175

3 Easy Ways to Register

- Phone 800-858-7743 or 916-278-4960
- Fax 916-278-4865
- Mail Postmarked by April 15

Payment Information

Payment must accompany registration form.

Check payable to CSUS Foundation/One-Stop
 Government Purchase Order # _____ Please return a copy of your P.O. with
registration form.
 Credit Card (VISA, MasterCard, American Express)

Name (as appears on the card)
Credit Card #
Exp. Date
Signature

Special Requirements

To help us plan for all conference attendee needs, please indicate any special arrangements you may require no later than April 15, 1997. Please contact the hotel directly if you require an accessible sleeping room.

Transportation
 Interpreter Services
 Visual or Cognitive Services
 Dietary

Please describe _____

Return completed forms with payment by April 15, 1997 to:

One-Stop Registration
c/o CSUS Business Services Bureau
7750 College Town Drive, Suite 102
Sacramento, CA 95826-2344
Phone: 800-858-7743
Fax: 916-278-4865

Please call 800-858-7743 or email timesk@csus.edu with questions or for additional brochures.

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