

Weights for Use in Calculating State-Level ACSI Scores

September 14, 2001

State Name	Weights		
	Overall Satisfaction	Confirm Expectations	Compared to Ideal
AK	0.3621	0.2650	0.3729
AL	0.4411	0.3096	0.2493
AR	0.4366	0.3213	0.2421
AZ	0.4047	0.3198	0.2755
CA	0.4244	0.3238	0.2518
CO	0.3974	0.3304	0.2722
CT	0.4328	0.3407	0.2265
DC	0.4879	0.3208	0.1912
DE	0.4430	0.3076	0.2494
FL	0.4331	0.3054	0.2615
GA	0.4252	0.3076	0.2672
HI	0.1958	0.6136	0.1906
IA	0.3960	0.3190	0.2850
ID	0.3769	0.3236	0.2995
IL	0.4023	0.3222	0.2755
IN	0.4274	0.3360	0.2366
KS	0.4092	0.3426	0.2482
KY	0.4263	0.3030	0.2707
LA	0.4350	0.3078	0.2573
MA	0.4188	0.3283	0.2529
MD	0.4215	0.3375	0.2410
ME	0.4526	0.2804	0.2670

State Name	Weights		
	Overall Satisfaction	Confirm Expectations	Compared to Ideal
MI	0.4223	0.3237	0.2539
MN	0.4232	0.3425	0.2342
MO	0.4288	0.3300	0.2412
MS	0.4240	0.3171	0.2589
MT	0.3908	0.3488	0.2604
NC	0.4113	0.3311	0.2577
ND	0.4297	0.2790	0.2913
NE	0.4046	0.3375	0.2579
NH	0.4266	0.3247	0.2487
NJ	0.4309	0.3371	0.2320
NM	0.4312	0.3193	0.2495
NV	0.3810	0.3493	0.2698
NY	0.4129	0.3336	0.2535
OH	0.4217	0.3251	0.2532
OK	0.4382	0.3111	0.2507
OR	0.4247	0.3274	0.2479
PA	0.4314	0.3287	0.2399
RI	0.3932	0.3498	0.2570
SC	0.4551	0.2986	0.2464
SD	0.4039	0.3263	0.2698
TN	0.4314	0.3177	0.2509
TX	0.4186	0.3313	0.2501
UT	0.4063	0.3323	0.2615
VA	0.4313	0.3111	0.2576
VT	0.4225	0.3266	0.2509
WA	0.4059	0.3244	0.2697
WI	0.4282	0.3133	0.2585
WV	0.4408	0.3145	0.2447
WY	0.4488	0.3272	0.2240